

CITY OF DELTONA

CITY MANAGER'S OFFICE

To: Mayor and Commission
From: Faith G. Miller, City Manager
Subject: Weekly Courtesy Report
Date: February 25, 2011

Deltona Fire Station 65:

Boran Craig Barber Engle Construction Company, the contractor for the Fire Station #65 project recently requested a contract time extension. The original substantial completion date was March 7th with final completion set for April 7th. After staff's review of all the issues involved and the reasons for the extension request, with the main reason being the delay for the start of the project due to the hope that we would be awarded ARRA funds and with that delay many of the subcontractors the firm had in place were not even in business at the time when construction was scheduled to start, we have agreed to revised dates as follows:

- Substantial Completion Date – April 20, 2011;
- Final Completion Date – May 17, 2011.

Substantial Completion is defined as the building being ready for its intended use. Failure to meet the final completion date will result in the \$1,500 per day penalty from the original contract.

VCSO Sheriff's Office move to 1691 Providence Blvd.:

Captain Brannon confirmed today that the S.O. will begin moving in non-essential equipment to the new site on Providence Blvd. on Monday, February 28th. They expect to be fully operational at the new location as of Tuesday, March 8th. We anticipate scheduling an Open House during the first week of April and will coordinate scheduling the date with the Commission.

Deltona Village Project:

As you know, there have been issues related to scrub jay habitat at the Deltona Village Project. The City issued a Development Order on February 16th for the Deltona Village Final Site Plan consistent with the provisions of our Land Development Code. This authorization was predicated on the applicant's adherence to the current and pending restrictions as cited by the U.S. Fish and Wildlife Service. In addition, language in this Development Order identified the area subject to federal restrictions and provided additional requirements regarding the placement of protective fences and barricades. The Public Notice for the scrub jay permit was scheduled to be up on February 22nd, with issuance of the permit expected around the week of March 14th. At that point, "the applicant is okay to build in the scrub jay areas under the permit so long as they have

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Webpage: www.Deltonafl.gov

completed mitigation". In the case of this permit the mitigation is a donation to the State's Scrub Jay Fund.

S & P City & Transportation Bond Rating:

Our Finance Director received a phone call from S&P today telling us that the City of Deltona's credit rating has been officially affirmed at A+. Note: this is the City's "underlying credit rating" meaning it is based on our operation and not a rating based on insurance coverage. The Transportation Bond Issue rating was affirmed at A.

This is great news and another success story, particularly given the current economic times we are trying to navigate our way through. They said their review committee was impressed. The official announcement will be out sometime soon. This is something that the Commission and staff should be very proud of especially in this economic environment.

Shoppes of Dupont Lakes:

Scarpello Development LLC, developer for the four-unit Shoppes of East Deltona in front of the Walmart Supercenter, has purchased 1.4 acres at 2135 Howland for a 12,000 square-foot multi-tenant retail building. This location is near Fire Station 63 and across from the Dupont Lakes Shopping Center. Mr. Scarpello has applied to St. Johns River Water Management District for a stormwater management permit and has been meeting with City staff to review the proposed site plan.

Spruce Up Deltona 2011:

Plans are progressing for Spruce Up Deltona 2011, scheduled for Friday, April 29th & Saturday, April 30th from 8:00 a.m. – 4:00 p.m., and on Sunday, May 1st, from 8:00 a.m. to 2:00 p.m. There will be large dumpsters for trash and unwanted items at 2391 Day Road, just off Howland Blvd. (near the post office).

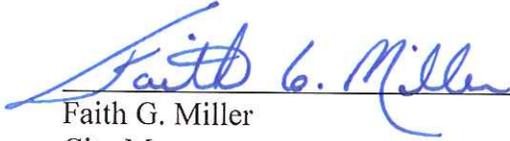
Volusia County Specific IEMC Training in Maryland:

FEMA has released the list of approved participants for the Volusia County Specific IEMC course to be held June 20-23, 2011 at the Emergency Management Institute (EMI) in Emmitsburg, MD. The response for participation at this course was overwhelming. While the EMI maximum student limit for this course is 75, the response totaled well over 100 applications. The individuals selected from Deltona to attend this training include: Commissioner Fred Lowry, Deputy City Manager Dave Denny, PIO Lee Lopez, and Communications Information Specialist Wendi Jackson.

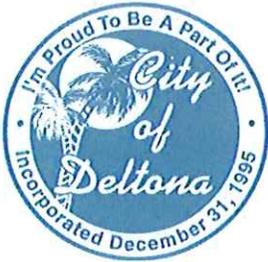
Ongoing/Upcoming Events:

- **1st Annual Deltona February Festival** – Sunday, February 27th, 2:00 – 6:00 p.m.; Dewey Boster Park
- **City Commission Workshop Meeting** – Tuesday, March 1st, 4:30 p.m., 2nd fl. Conference Room

- **Wags N' Whiskers Pet Festival** – Saturday, March 5th, 9:00 a.m. – Noon, Keysville Dog Park
- **Regular City Commission Meeting** – Monday, March 7th, 6:30 p.m. – Commission Chambers
- **4th Annual Ability Fair** – Saturday, March 12th, 10:00 a.m. to 2:00 p.m., City Hall, Commission Chambers & courtyard
- **Farmer's Market** – Every Saturday, 1649 Providence Blvd., 8:00 a.m – Noon
- **Flu Shots** – Available at Fire Station 61, Monday thru Friday, 9:00 a.m. – 4:00 p.m., and Saturdays from 9:00 a.m. – Noon. Cost is \$25/person. Cash, check, Visa and MasterCard are accepted; the only insurance accepted is Medicare part B.



Faith G. Miller
City Manager



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CITY MANAGER'S OFFICE:

COMMUNICATION: Week ending 2/23/11

- Met with representative from Volusia County Community Information and Parks & Recreation staff for a Volusia Magazine piece on Thornby Park.
- Working with the Economic Development office on developing a web presence.
- Gathering story ideas and material for the April, May, June City newsletter.
- Used Social Networking sites to send out reminders about Philadelphia Union, Commission Workshop and Meeting, Wags & Whiskers, the Foreclosure Prevention Workshop and hydrant flow testing.
- Met with representatives from Finance Department to discuss City Manager's idea for an Annual Report.
- Broadcast the Feb. 21 meeting.
- Produced the following slides and PSAs for DeltonaTV- Ability Fair slide, Ability Fair Adv PSA, Wags Adv PSA, Thornby production.
- Updated the DeltonaTV Programming Schedule for the City website.
- Produced new environmental programming from the University of Florida, for DeltonaTV scheduling.

Media Relations ~

- Worked with Mark Harper of the *News Journal*, for information regarding Jerry Mayes' Business Development presentation.
- Spoke with Saul Saenz of *Central Florida News 13*, regarding information about Deltona's proposed prohibition of Internet cafes.

Press Releases ~

- Wags and Whiskers.
- Abilities Fair.

Economic Development ~ 2/21/11 – 2/25/11

- Met with Parks & Recreation Director in regards to the trailhead for the River to Sea Trail. Deadline for Trails & Greenways grant is 3/31/11 and ECHO grant submittal deadline is June 2011.
- Retention & Issue Survey Form created and under review. Form to be used when making face-to-face interviews with Deltona Business Owners.
- Met with Jerry Evans, Evans Properties Developer. Evans has built in Deltona in the past. We discussed issues that developers face in Deltona. The main issue was lack of commercial building lots in areas that are mixed commercial/residential (i.e.: Saxon Blvd between I-4 and Normandy) . He strongly suggested the City start cobbling together lots so that development can get started. He stated that doing this is beyond most individuals and the City must become engaged in this process to a much greater level.

- Webpage Team reviewed my initial goals and the means to achieve updating OED portion of City webpage and use of other socio-information distribution means that are available (i.e.: Facebook; Twitter; interactive website; etc.).
- Met with Tom and Iris Townsley. They own one of the lots on Foy Lake (the lake behind the Lowes/Publix on Howland/Lake Helen-Osteen Road) that is in the DuPont Lakes Mixed Use Study.
- Met with Steve Moore, Scott McGrath, and the Edgewater Condo Association regarding easement assignments and utilizations. This is in conjunction with the River to Sea (R2S) Trail Project.
- Planning & Development staff, Shops of DuPont Lakes (Paul Scarpello's development) and I met to discuss progress, present issues, suggest resolutions, etc.
- Toured Albert Pell properties and discussed his ideas on the Deltona/Osteen JPA.
- Met with Steve Burley of Daytona State College EDC office to discuss projects, issues, etc.

BUILDING & ZONING SERVICES: 02/11/11 - 02/18/11:

• Building Permits issued for the week	61
• Valuation of work permitted for the week	\$244,906,67
• Inspections completed for the week	128
• Total Permits issued for Fiscal Year 10/11	1067
• Valuation of work permitted for the year 10/11	\$11,354,589.96
• Solar Rebates Processed this week:	0
• Total Solar Rebates processed since 2/1/10:	79

Permits Issued 02/11/11 – 02/18/11:

AC Change Out	9
Addition	1
Building Comm	1
Door Replacement	3
Electrical	7
Fence	12
Gas Installation	1
Hood	1
Interior Repair	1
Mechanical	1
Plumbing	1
Reroof	10
Right Of Way	1
Screen Enclosure	1
Shed I	4
Siding	1
Site Engineering	1
Water Heater Replacement	4
Window Replacement	1
Total	61

CITY CLERK'S OFFICE: Week of 2/13/11 – 2/19/11

Department Staff:

- 2nd Floor HR/CC Walk-In Customers: 90
- 2nd Floor calls Answered: 15
- Packages Picked Up: 0
- Packages Received: 30
- A/P Invoices Opened: 90
- Newspapers: 16 (10 hours)
- Public Records Requests Received: 9
- Public Record Request Amount Rec'd: \$2.33
- Documents imaged, pages: 2,011
- Large scale drawings imaged, pages: 295

ENFORCEMENT SERVICES DEPARTMENT:

- Responded to 249 requests for services this week.
- Animals impounded at the humane societies: 23.
- Citation warnings issued: 29.
- Courtesy notices: 119.
- Abatement notices: 17.
- Citations issued: 6.
- Code Enforcement telephone calls: 179.
- Solid Waste calls: 72.
- Citizen walk in requests for Code Enforcement assistance: 15.
- Citizen walk in requests for Solid Waste assistance: 0.
- Properties requiring grass to be cut by contractors: 0 at a cost of \$0.00.
- 11 certified mailings were sent out at a cost of \$60.94.
- Money collected for Animal tags, liens and return to owners: \$285.68.
- Foreclosures last week:

Deltona	5
Volusia County	<u>22</u>
Total	27

FINANCE DEPARTMENT:

- Met with Community Information Specialist to discuss development of an annual report.
- Meeting to discuss credit card policy and possible revisions.
- Met to discuss Tyler Content Manager implementation.
- Working on CAFR.
- Preparing RFP for LED Lighting for traffic signals, school flashers, and pedestrian crossings funded by the Energy Efficiency Conservation Block Grant.
- Preparing agenda memo for IT to piggyback State Contract for offsite recovery location in case of disaster.
- Physical inventory to be completed for all remaining Parks locations. Fire Dept. will be next.
- Meeting scheduled with low bidder, Smith Brothers Land Clearing, Inc. for demolition of homes.
- Selection Committee is reviewing the two proposals received for the Primary Rate Interface. A Selection Committee meeting will be scheduled when review/scoring is complete.

FIRE DEPARTMENT:

Fire Chief:

- Met with the Union for negotiations. Union presented several significant changes to articles and has a proposal for the Pension article that should be forthcoming at our next negotiations session.
- Met with VCSO ITSD to discuss the partnership with the Tiburon CAD system; transition period and review of proposed agreement and associated costs.
- Attended a Volusia County Fire Chiefs' Association meeting.

Safety & Training:

- Prepared for upcoming ITLS (International Trauma Life Support) training by self-study and pre-test.
- Conducted Crossfire Portable Deck Gun training with all crews.

Fire Loss:

- Investigated two arson fires this week.
- Trash cans were set on fire on Little Court and a structure fire on North Normandy that a 9 year old admitted to setting. He will be attending our juvenile fire setter program.
- The fire sprinkler final was conducted on the Sherriff's Office sub -station and did not pass. The fire sprinkler contractor was coming out today to fix the minor problem.
- Completed a new site plan review for Shops of Dupont Lakes on Howland Blvd.
- Conducted annual fire inspections on schools and businesses.

HUMAN RESOURCES DEPARTMENT:

- Performance Evaluations processed: 2.
- Deltona JOBS Program Folders: 1st Floor lobby- (5) added, 2nd FL Lobby (5) added; (To date 2/23/11) total # of Deltona JOBS Program folders taken – 911.
- Applications Received: (9) Telecommunicator, (24) Utility Customer Service Rep, (3) Water Operator.
- Background Check for Utility Systems Tech, Water Operator.
- Scheduled pre-employment physicals & drug screenings: (2) Water Operators & (1) Utility Systems Technician.
- New hire orientation: (1) Stormwater Technician.
- Scheduled 2nd interviews for Firefighters.
- Scheduled pre-employment physical and drug screening for: (1) Stormwater Technician.
- HR Rep and HR Admin Asst. attended public records training provided by City Clerk's office.
- Conducted three (3) exit interviews.
- Sent William S. Harvey scholarship deadline reminders to guidance officers at local schools.
- Setting appointments for ICMA-RC's visit on Thursday.
- Discussed/reviewed several personnel issues with department managers and support staff.
- Working on City Manager/City Attorney severance project including gathering information from 26 cities.
- Presented Training Session #2 in the Supervisor Development Program, Part I.
- Conducted discipline hearings for three employees.
- Met with Union as part of the management team to further discuss contract.

PARKS AND RECREATION DEPARTMENT: Week ending 2/18/11

Administration:

- Farmers Market: 5 vendors, 85 cars.
- Met with Bruce Stumpf, landlord for VCSO on Deltona Blvd. regarding contract and move out.

- Met with Ultimate Carpet Care to discuss cleaning City Hall.
- Met with Jerry Mayes, Business Development Administrator to discuss opportunities for City trails linking Thornby Park to the east coast central trail and the river-to-sea loop trail.
- Met with Laurence Sandstrom, Director of Campus Services to discuss Daytona State College issues.
- Met with Joanne Magley, Volusia County Community Information Manager to shoot an informal video at Thornby Park.
- Met with Edgewater Condo Association President of the Board of Directors to discuss a possibility for a public/private partnership for trail planning.

Facility Use Permits include:

- Deltona Community Center – 1 permit issued. Weekly attendance – 2,177.
- Harris M. Saxon Community Center – 1 permits issued. Weekly attendance – 483.
- Wes Crile Park – 7 permits issued. Weekly attendance – 1,403.
- Skate Park – 13 new passes. Weekly attendance – 1,013.

Special Events/Programs:

- Amphitheater:
- 2011 Concert Series begin on Saturday, April 9th.
- City Hall:
 - Ability Fair on Saturday, March 12th from 9:00am-2:00pm
 - Arbor Day – Friday, April 29th from 11:00a,-1:00pm.
- Dewey Boster Sports Complex:
 - Little Linksters Golf session.
 - MLK celebration - Sunday, February 27th from 1:00-5:00pm.
 - The Philadelphia Union (MLS) continue pre-season training.
 - Deltona Spring Fest – April 9th and 10th
 - Eggstravaganza – Saturday, April 16th from 10:00am-2:00pm
- Harris M. Saxon Community Center:
 - Zumba dance classes continue.
 - Boys and Girls Club After-School program continue.
- Keyville Dog Park: Wags-n-Whiskers Pet Fest on Saturday, March 5th from 9:00am-12 noon.
- Lake Butler Skate Park: Skate competition – Sunday, April 17th.
- Wes Crile Park: Youth Flag Football will return in March.
- West Volusia Youth Baseball Opening Day Parade – Saturday, February 26th from 8:00-9:00am.
- Deltona Little League Opening Day Parade – Saturday, March 5th from 8:00-9:00am.

City Leagues Currently Underway: Polar Bear league continues.

Partner Leagues Currently Underway:

- FBVA Winter season continues.
- Adult 6V6 soccer continues.
- West Volusia Youth Baseball, Deltona Little League practices continue.
- Deltona Youth Soccer practice will begin in a few weeks.

Parks Maintenance:

Mowed, edged and weed-eated the following:

- Deltona Community Center – Filled parking lot holes with crushed shell.
- Keysville Dog Park – Painted parking stops.
- Thornby Park – Installed picnic tables; installed master lock on faucet.
- Tom Hoffman Park – Repaired water fountain.
- Veterans Memorial Park – Repaired broken sections of fence.

Parks Maintenance – Miscellaneous: Weekly tasks include opening all the parks in the a.m., cleaning restrooms at parks, picking up and emptying trash at all parks and facilities; picking up trash around all pavilions; taking goods to storage; cleaning the depot trailer, barn and yard; cleaning pavilion areas (ceilings, tables, grilles, etc.); cleaning playgrounds and sidewalks, replacing paper towel and toilet paper dispensers.

- Returned tables and chairs to Community Center.
- Refurbished tables for Thornby Park.

City Hall, Fire Station, Sheriff's Department and 1691 Providence (Sheriff) Building Maintenance:

Weekly tasks include cleaning the Fire Station; inspecting Sheriff's building; vacuuming; emptying trash from DSC classrooms; emptying trash for different departments; spraying and pulling weeds from various areas, trimming bushes and trees, watering sod and new shrub; walking the grounds and picking up trash; sweeping sidewalk; setting up commission chambers for various meetings and resetting afterwards, vacuuming the chambers, replenishing restroom supplies throughout the entire building; cleaning restrooms; unclogging various toilets in restrooms on both floors; replacing light bulbs throughout the building, courtyard and walkway; cleaning front of building; replacing restroom fresheners and batteries; vacuuming Commission Chambers and hanging pictures (as requested) throughout City Hall.

- Worked on repairing irrigation system, trimmed trees and relocated trash can at 1691 Providence.
- Pressure washed building at 1691 Providence.
- Checked air handlers (low static pressure) at City Hall. Escorted Irvine Mechanical.
- Escorted Electrical Solutions to replace ballasts.
- Met with cleaning crew management to discuss issues.
- Picked up record boxes from fire station for City Clerk's office.
- Repaired water fountain in lobby.
- Worked with Purchasing on inventory.

Sports Turf Maintenance:

- Normal routine maintenance at:
 - Dewey Boster Sports Complex.
 - Baseball and Pony League Fields.
 - Vann Park.
 - Dupont Lakes.
 - Wes Crile Park.
 - Sprayed Vann Park, Campbell Park, Wes Crile and Dupont for weeds.
 - Checked and repaired irrigation at City Hall.
- Sports Complex: Painted stage and picnic benches due to vandalism.

PLANNING & DEVELOPMENT SERVICES DEPARTMENT:

Executive Summary ~

The Planning and Development Services Department is entering the third phase of the NSP 1 program; home sales. Within the past week, we are seeing interest in the completed units and are working on qualifying potential buyers. With the first anticipated closing on March 4th, staff is focused on creating a streamlined process to be used as a model to sell the remaining homes. As of today, there are now 28 of the 53 homes rehabilitated for sale. Staff will be creating marketing materials in the form of a brochure and placing pictures of the homes on the City's website to increase marketing visibility.

Planning ~

The Planning Section provided assistance to the Epic Theater development team that further facilitates their ability to construct the project in a timely manner. Staff has worked with the team to receive the Final Site Plan, issue a Development Order, review the Preliminary Plat, and prepare for acceptance of the Final Plat to be brought to the City Commission upon receipt from the applicant. Staff is also working with the development team for a Lohman's funeral home, the Shoppes of DuPont Lakes, the Family Dollar at Howland and Catalina Boulevards, and two residential projects. In total, this represents an increase in development activity from last year and sends a positive message to the local real estate market that increases investor confidence.

Housing & Community Development ~

The Housing and Community Development Section has worked through a busy week of addressing subrecipient agreements within CDBG and has been in communication with the Florida Housing Coalition for our SHIP program. We are projecting the expenditure of roughly \$300,000 within the next four months to close out the SHIP program. Applicants have been identified and work begun on homes to complete the program until the State awards new money to the program in the future. Finally, staff appreciates the support of the City Commission in the approval of the NSP 3 Management Plan on Monday night and the document is being transmitted to HUD by the March 1st deadline to make us eligible to contract for the NSP 3 award.

PUBLIC WORKS: Covering 2/14/2011 to 2/18/2011

Traffic Operations ~ Weekly tasks include monitoring crews and downloading and evaluating traffic survey information.

• **Signs:**

- Removed garage/yard sale signs throughout the City.
- Completed 2 sign repair work tickets throughout the City.
- Replaced (1) stop sign at Gramercy & Waco.
- Replaced (1) no parking sign both directions; (2) no parking signs to the left; (2) no parking signs to the right at Sagamore Water Treatment Plant.
- Fabricated & installed (1) double curve advisory sign at 948 Anderson Dr; Courtland Blvd & Humphrey.
- Fabricated & installed (1) double curve advisory sign with a 20 mph advisory speed at 1839 & 1886 Acadian.
- Fabricated & installed (1) pedestrian sign for school zone at Highland & Courtland Blvd; Courtland Blvd & Doyle Rd.
- Fabricated & installed (1) AHEAD sign for school zone at Highland & Courtland Blvd; Courtland Blvd & Doyle Rd.

- Fabricated & installed (1) arrow sign for school zone at Highland & Courtland Blvd; Courtland Blvd & Doyle Rd.
- Fabricated & installed (1) end of school zone sign at Highland & Courtland Blvd.
- Fabricated & installed (1) 25 mph sign at 1815 & 1944 Acadian.
- Fabricated & installed (1) set of street name signs for E Juliet & Austin.
- **Asphalt:** Completed 33 asphalt repair work tickets throughout the city – 5 tons.
- **Message Boards:** Removed Valentines Dance message boards from Ft Smith Blvd at Wes Crile Park.
- **Misc:** Tivoli & Dressel – flagged for concrete crew.

Field Operations ~ Weekly tasks include evaluating work orders called in by residents.

- **Beautification:** Medians – Elkcarn Blvd; Howland Blvd; Providence Blvd.
- **Concrete:**
 - Sidewalks – Tivoli & Edison – 24'x 8'; Tivoli & Dressel – 66'x 8'; 1517 Randolph – 20'x 4'.
 - Grinding: 1050 W Seagate – grind 4 trip hazards.
- **Clam Truck:**
 - Debris – 42.
 - Trimming – 7.
- **Drop Offs:** Used 2 pallets - Bahia sod, repaired drop off/resod: 929 E Fairbairn; Summit Hill & Eustace; 1421 Summit Hill; Eustace between Tranquil & Roseboro; Catalina & Tansboro; Dellbrook & Roble.
- **Slope Mowing:** 2594 Valmora – 120'; 2557 Shiprock – 60'; 928 Mentmore – 60'; 2491 Weatherford – 300'; 2300 Harding – 220'; 3170 Phonetia – 80'; 695 Cavern – 180'; 668 Tradewinds – 80'; 690 Cavern – 30'; 788 Kangaroo – 90'; 799 Kangaroo – 20'; 2486 Shiprock – 200'; 2525 Shiprock – 100'.

Fleet Maintenance Division ~

- **Vehicles:** PM – 7; Repairs – 7.
- **Equipment:** PM – 2; Repairs – 3.
- **Road Calls** – 1.
- **Parts Run/Vehicles Delivery:** 1.

Stormwater Division ~ Weekly tasks include check and monitor all electric pump stations; respond to all safety concerns; talk to residents about their concerns; check and record lake levels; manage current CDBG projects; implement NPDES Inspection program.

- **Construction Crew:**
 - Abby Ter/Farrington – took our old box and tied in the two pipes.
 - 2485 Alamanda – cut out road; replaced old asphalt & road base with new; lay 5 pallets of sod.
 - Lake Baton Estates – completed the digging of the pond; graded area; lay sod.
- **Drainage Rehabilitation Crew** – 1370' rehabilitated.
- **System Cleaning (Vac Truck):**
 - 200 feet of Stormwater System cleaned.
 - 10 yards of debris removed.
- **Right of Way Mowing Crew:**
 - Pushed dirt at Tallwood.
 - 1308 Ferendina- removed broken sidewalk; formed it; poured concrete; lay sod.
 - 201 Howland Blvd – Readied 2 of the 4 mowers for the mowing season.
- **Right of Way Litter Crew:** 300 gallons of litter removed.
- **Misc:** 1393 Azora – lay 2 pallets of sod.

UTILITIES: Customer Service

February 2011	14	15	16	17	18	19	20	Total
	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
DW – Lockbox	779	472	340	322	408	X	X	2321
Ebox	257	317	188	152	275	X	X	1189
Call Center Calls	453	419	335	307	393	X	X	1907
Walk-ins/Drop Box	363	248	228	203	226	X	X	1268
On-line Payments	174	209	187	105	180	93	78	1026

Customers Disconnected for Non-Pay

February 2011 Cycle	15	16	Total
	Tues 3 & 4	Wed	
Total on Disconnect List	161		161
Off in error/DW error	4		4
Off in error/Munis error			
Misapplied Payment			

Construction Log & Service Orders

February 2011	14	15	16	17	18	19	20	Total
	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
Water Service								
Meter Sets								
Reclaim Meters								
Fire Hydrant Installs								
Fire Hydrant Replacement								
Fire Hydrant Repair								
Replace Meter Box	5	9	3	6	1		3	27
Locates Received	18	13	11	16	14			72
Locates Completed	14	13	11	12	15			65
Main Leaks								
Service Leaks	1	2		1	4		2	10
Sewer Repairs	1							1
Sewer Blockage				1				1
KV2 Valves	2		1				4	7
Service Replacements							3	3
Meter Change Outs	19	6	6	4	11			46
Service Orders	93	156	86	55	85			475
Disconnects		174						174
Drainfield Leaks	5					4		9
Meter Retirements	2			1			4	7