

CITY OF DELTONA

CITY MANAGER'S OFFICE

To: Deltona City Commission
From: Faith G. Miller, City Manager
Subject: Weekly Courtesy Report
Date: July 8, 2011

Update on Status of Florida Hospital Clinics for Deltona:

- Dupont Lakes site (Howland and Elkcam) proposed start date is September 1, 2011. The lease has been fully executed and the RFP for build out of the space has been submitted.
- Deltona Landings site (Providence and Doyle) and Courtland Square (Courtland and Fort Smith) – hospital hopes to have the executed contracts in hand very soon, but start dates have not been set for these two locations.

NSP Update:

To date, the City has closed on the sale of 12 homes and we have another 11 proceeding toward closing. With the sale of 23 homes, the City will have 30 homes to sell within the remaining two years to complete the NSP 1 project. We have also been cleared by HUD to draw down funds for the NSP 3 Program as well.

4th of July Event:

The estimated attendance at our 4th of July event this year was 25,000 per the Sheriff's Department. We had a follow-up meeting today with staff to identify and discuss the event and what improvements can be made for next year's event. Special thanks to our City Clerk's Office for coordinating and working the event, to our Fire, Parks & Recreation and Public Works Department staff, and our law enforcement deputies and COP's through the Sheriff's Office for all their work and support to make this family event such a success for our residents!

Meeting with Property Appraiser:

Our Deputy City Manager, Finance Director and I met with Morgan Gilreath at this office this week to discuss trends in property valuation. With Deltona having been hit with a 60%+ decline in property values over the last three years, we do not believe that the values can drop much further. With the rollback rate at 8.2995 for FY 11/12, if our property values were to decline for another year at close to 10% we will be faced with a rollback millage rate of over 9 mills. Attached for your information are median sale price data sheets from Mr. Gilreath's

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2345 Providence Boulevard, Deltona, Florida 32725

(386) 878-8100 Fax (386) 878-8851

Webpage: www.Deltonafl.gov

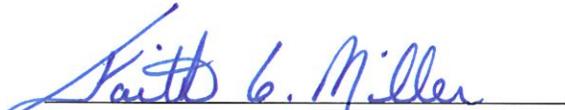
office that compare the single family residential trends in the Cities of Ormond Beach, New Smyrna Beach and Deltona. (See Exhibit A).

Halifax Humane Society:

City staff at City Hall raised \$125.00 which was donated to the Halifax Humane Society as part of the *Take Your Dog to Work Day* event held on Friday, June 24th. See Exhibit B for a thank you note from the Humane Society. Thank you to all who were able to participate.

Ongoing/Upcoming Events:

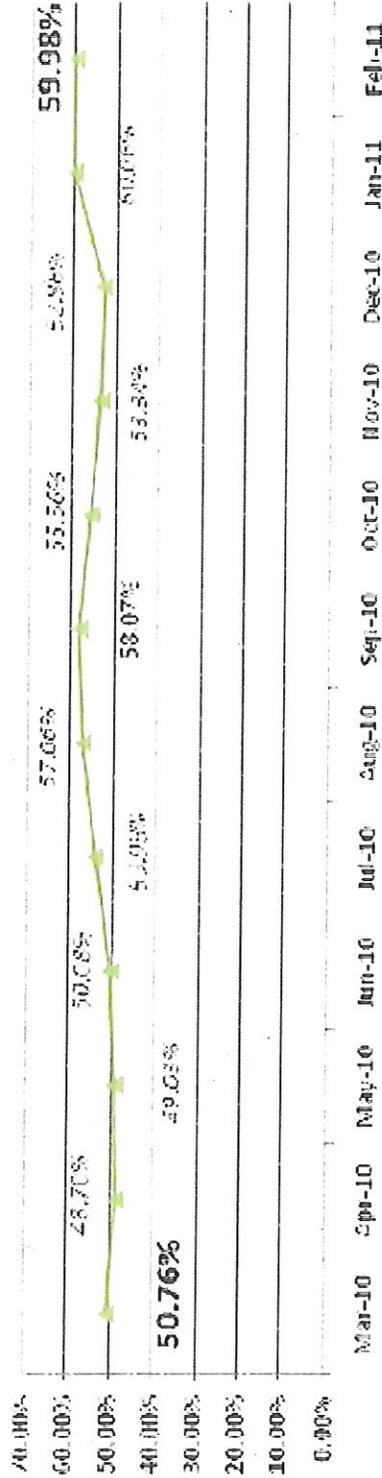
- **City Commission Workshop Meeting** – Monday, July 11th, 4:30 p.m., Commission Chambers, Disc. re. proposed budgets for Fire/Rescue and Parks & Recreation depts. for FY 11/12.
- **Special City Commission Meeting** – Monday, July 11th, 6:30 p.m., Commission Chambers – Tentative Proposed Millage Rate Resolution, Annual Rate Resolutions for Special Assessments
- **West Volusia Summit** – Saturday, July 16th, 8:30 a.m. – continental breakfast, 9:00 a.m. – Noon - meeting, Commission Chambers
- **Farmer's Market** – Every Saturday, 1649 Providence Blvd., 9:00 a.m. – 2:00 p.m.


Faith G. Miller, MMC, MPA
City Manager

Sales Mix Points to Lower Prices

Exhibit A

REO and Short Sales as % of Total Florida Sales



REO and Short Sales as % of Total Sales

Month	Total Sales	REO & Short Sales	REO & Short Sales as % of Total Sales	Cash Sales	Cash Sales as % of Total Sales	Financed Sales	Financed Sales as % of Total Sales
Mar-10	25,805	13,098	50.76%	7,805	30.25%	4,901	18.99%
Feb-11	12,599	7,557	59.98%	4,249	33.72%	793	6.29%

LPS: Lender Processing Services

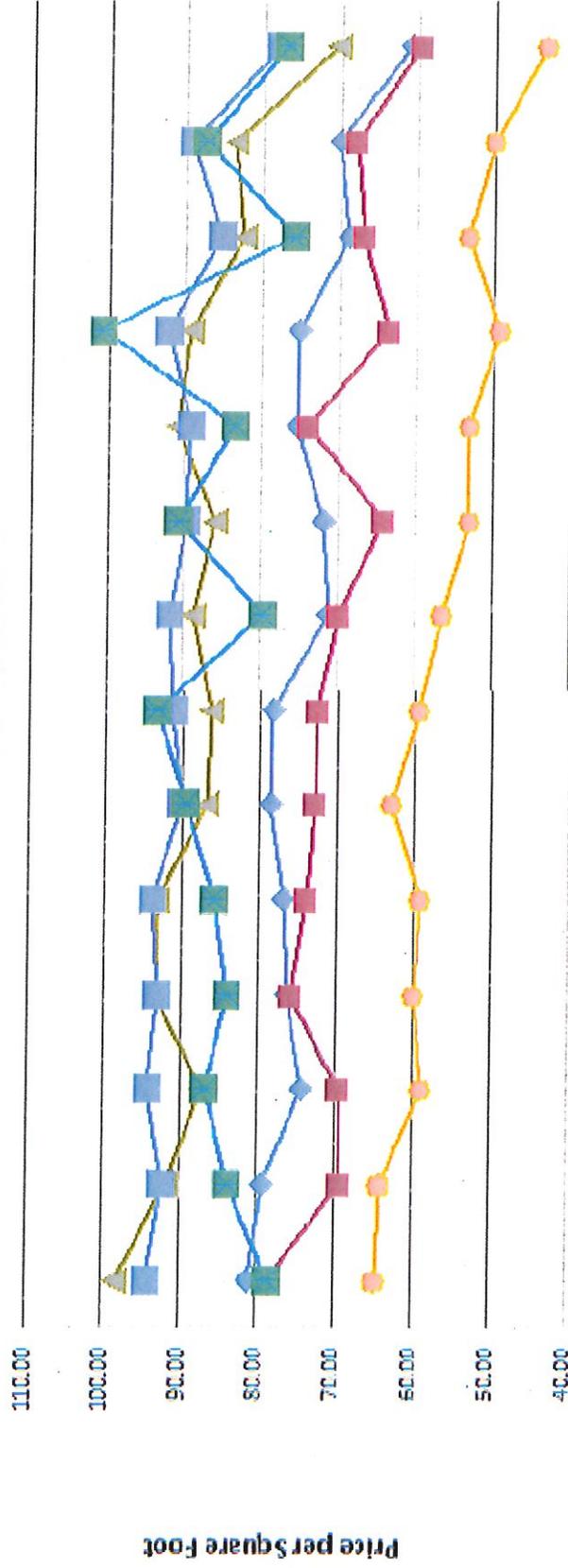


Normal - 3-4%

70%

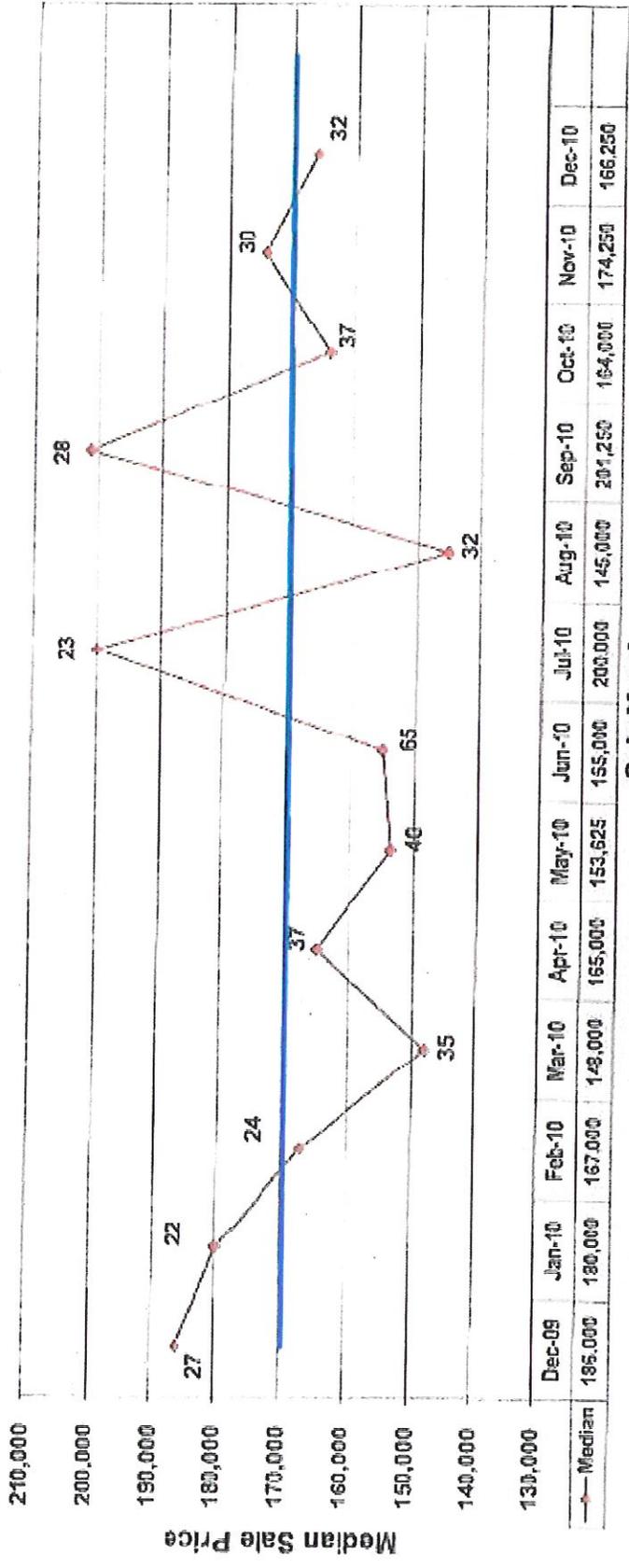
15-20%

Single Family Residence Median Sale Price per Square Foot

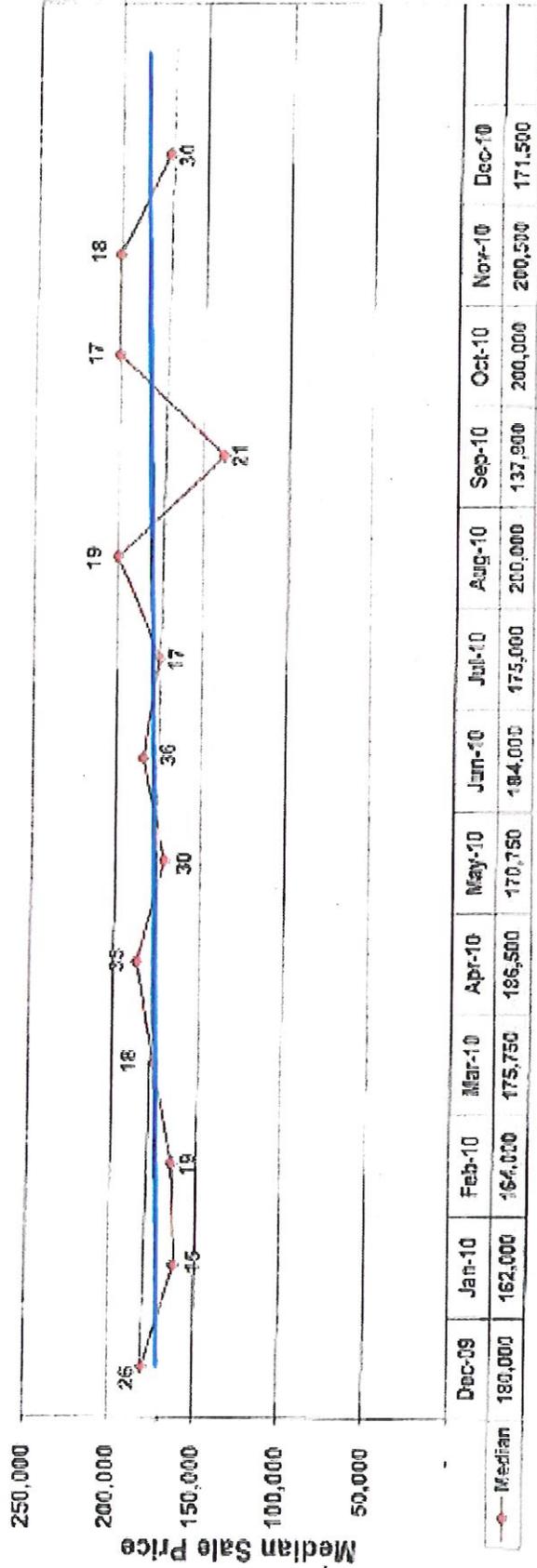


	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11
County Wide	80.54	79.37	74.35	76.14	76.81	78.38	78.30	71.30	72.09	75.54	75.13	68.96	70.29	61.07
DeLand, NY Counties	78.61	69.15	69.39	75.59	73.74	72.86	72.39	69.93	64.29	74.04	62.87	66.90	68.00	59.87
Ormond, DB	98.23	91.80	87.25	93.26	93.00	96.68	96.34	89.68	85.93	91.06	89.13	82.46	93.64	70.45
Port Orange	94.30	92.14	94.34	92.94	93.84	99.88	91.15	91.81	83.81	89.19	82.28	85.57	83.13	77.88
New Smyrna Bch	78.41	83.79	86.79	84.91	85.75	88.49	93.13	79.78	90.72	83.56	100.68	75.07	87.56	77.81
Deltona, DeBary, OC	64.54	64.01	58.82	59.74	58.88	62.74	59.18	56.55	51.09	53.01	49.14	53.19	50.02	43.25

Ormond Beach - SFR
2010 Monthly Median Sale Prices
Total Sale Count = 405 / Overall Median Sale Price = 164,000

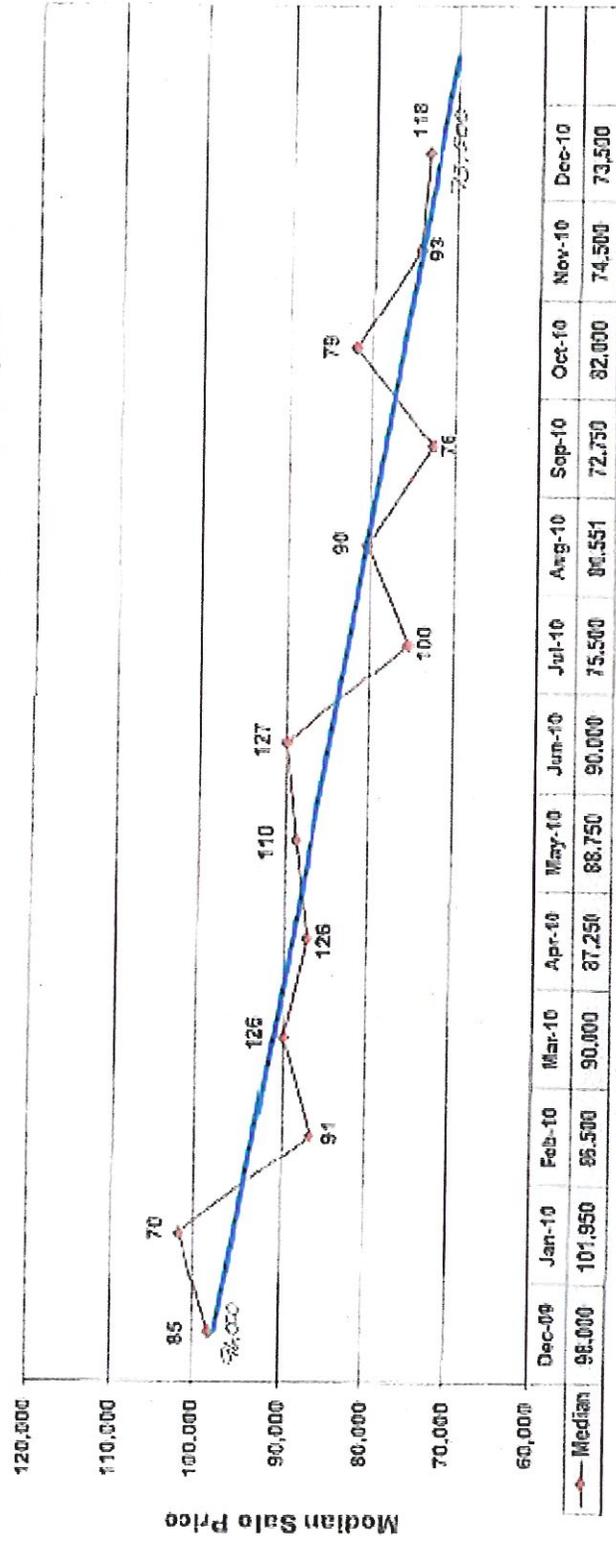


New Smyrna Beach - SFR
2010 Monthly Median Sale Prices
Total Sale Count = 286 / Overall Median Sale Price = 178,000



"Raw Sales Data" (without time-adjusting) for Deltona

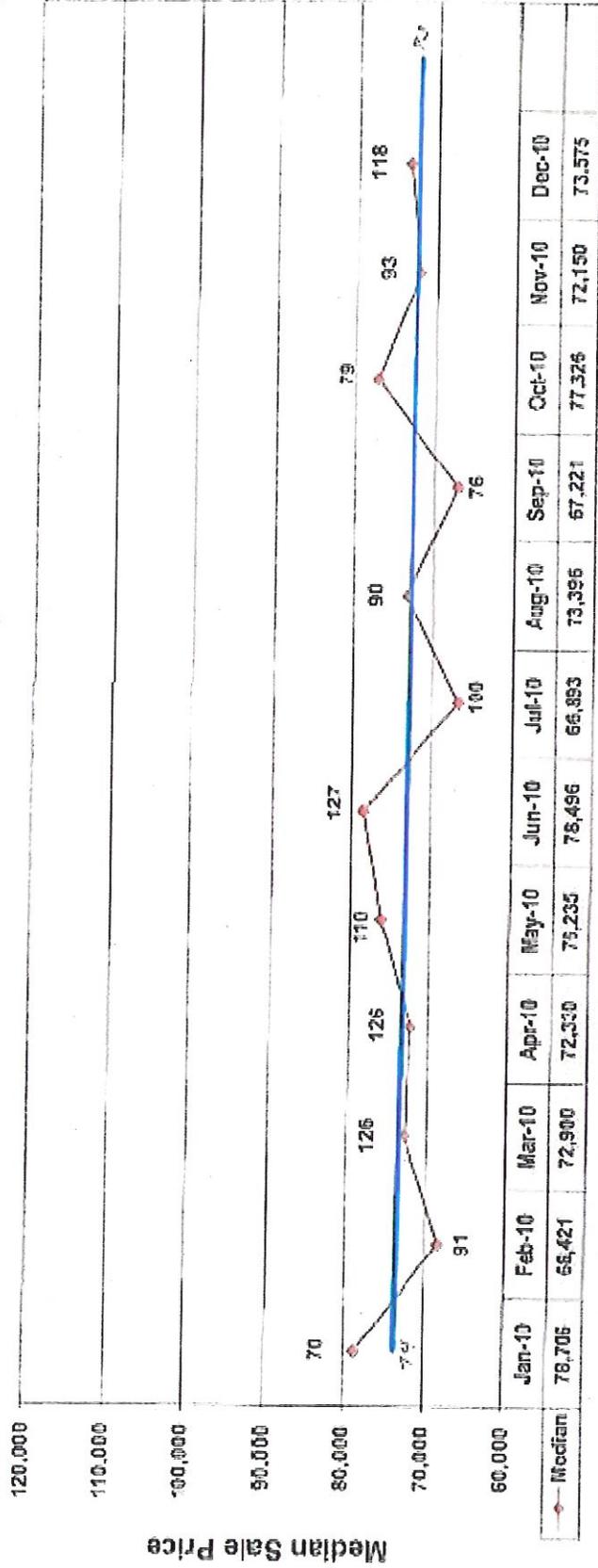
Deltona - SFR
 2010 Monthly Median Sale Prices
 Total Sale Count = 1,206 / Overall Median Sale Price = 84,000



Sale Month

Deltona Median Sales "After Time-Adjusting"

Deltona - SFR
 2010 Monthly Median Sale Prices
 with Time Adjustment of 1.9% per month



Faith Miller

From: Bryan Williams [bwilliams@halifaxhumanesociety.org]
Sent: Tuesday, June 28, 2011 9:31 AM
To: Faith Miller
Cc: mpari@halifaxhumanesociety.org
Subject: Donation

Good Morning Faith,

Thank you for your donation and for participating in Bring Your Dog to Work Day. The City of Deltona is a great partner in recognizing the importance of shelter adoptions in fighting animal overpopulation in our community.

We put a short blurb on our website (www.halifaxhumanesociety.org) acknowledging the donation and your efforts. An acknowledgement will also go out via Facebook later today. If there is anything you would like to change, please let me know.

Thanks again for your support.

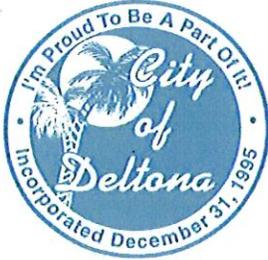
Bryan Williams | Development Director



**HALIFAX HUMANE
SOCIETY** *Since 1937*

Halifax Humane Society | 2364 LPGA Blvd. | Daytona Beach, FL 32124
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CITY MANAGER'S OFFICE thru 7/6/2011

Communication:

- Published newsletter files (English and Spanish) to City Web site.
- Used social networking to remind residents of the County redistricting meeting happening at the Deltona Regional Library and the July 4th event and the traffic concerns associated with it.
- Printed and mounted posters for the Senior Citizen Breakfast.
- Broadcast the July 5th meeting of the Deltona City Commission.
- Taped the July 1st workshop of the Deltona City Commission for re-broadcast.
- Participated in training related to the City's new Web site launch.
- Met with members of the West Volusia Chamber of Commerce and the Office of Economic Development on the City's new "shop local" portion of the City Web site.
- Videotaped July 4th Fireworks Extravaganza for broadcast on DeltonaTV.
- Updated DeltonaTV schedules for week of July 3rd.
- Updated programming for UCF and White House Chronicle.

Media Relations:

- Provided information to Mark Harper/News Journal regarding Howland Blvd. and flooding questions.
- Provided information to Al Everson/DeLand Beacon regarding the City Budget Book and the name of the resident who spoke about auto repair at the July 5th Commission Meeting.
- Provided information to Al Everson/DeLand Beacon regarding the photo of Dave Denny.
- Provided information to Mark Harper/News Journal regarding Station 65 Event.
- Provided information to Ludie Lelis/Orlando Sentinel regarding City Budget.

Press Releases:

- City sold 40 percent of NSP homes.

Business Development:

- Met with Junior Centeno of Centeno Automotive; discussed the lot on Howland he's interested in; went over procedures on how to process through City.
- Completed the 'Obstacles and Issues' of the Deltona Business Forum with progress made on each listed topic; submitted to City Manager.
- Attended meeting on site (Thornby Inspiration Park) regarding the R2S Trail.
- Attended the Team Volusia Practitioner's Meeting in Daytona Beach.
- Attended meeting of Randy Perry (e-City Services LLC) and West Volusia Regional Chamber of Commerce; discussion on signing-up clients for the City advertising site on new webpage.
- Attended the meeting regarding business license issuance and contact names.

- Attended the Ribbon Cutting for Dr. Stephen Nimbargi's Kidz Kare Pediatrics on Saxon Blvd; this is a much needed childcare physician, and is very welcome in Deltona.
- Attended meeting regarding the implementation of a Scrub Jay mitigation plan.
- Attended, as Deltona City Liaison, the meeting of the Deltona Economic Development Advisory Board Manufacturing Sub-Committee.

BUILDING & ZONING SERVICES thru 7/1/11

Building Permits issued for the week	73
Valuation of work permitted for the week.....	\$329,532.51
Inspections completed for the week	206
Total Permits issued for Fiscal Year 10/11	2,424
Valuation of work permitted for the year 10/11	\$25,117,712,.86
Solar Rebates Processed this week:.....	0
Total Solar Rebates processed since 2/1/10:	87

Permits Issued:

A/C change out	15
Addition.....	3
Concrete flat work.....	2
Deck.....	1
Door replacement	2
Electrical.....	5
Fence	10
Garage door replacement.....	1
Garage	1
Glass room.....	1
Other (batting cage).....	1
Pool in ground	1
Reroof	9
Right of way	4
Shed I.....	5
Shed II	1
Siding.....	1
Sign.....	1
Solar panel	1
Water heater replacement.....	5
Window replacement	3
<hr/>	
Total	73

CITY CLERK'S OFFICE thru 7/1/11

Department Staff:

2nd Floor HR/CC Walk-In Customers	63
2nd Floor calls Answered.....	55
Packages Picked Up	1

Packages Received	28	
A/P Invoices Opened.....	107	
Newspapers	16	(7 hours)
Public Records Requests Received	6	
Public Record Request Amount Received	\$22.69	
Documents imaged, pages.....	1707	
Large scale drawings imaged, pages	0	

ENFORCEMENT SERVICES DEPARTMENT thru 7/6/2011

Requests for services this week	251	
Animals impounded at the humane societies	37	
Citation warnings issued	22	
Courtesy notices	86	
Abatement notices	32	
Citations issued	1	
Code Enforcement telephone calls	88	
Solid Waste calls	104	
Citizen walk in requests for Code Enforcement assistance	12	
Citizen walk in requests for Solid Waste assistance	5	
Properties requiring grass to be cut by contractors	0	(at a cost of \$0.00)
Certified mailings sent out	16	(at a cost of \$89.44)
Money collected for Animal tags, liens and return to owners	\$4,000.00	
Foreclosures last week:		
Deltona	10	
Volusia County	48	
Total	58	

FINANCE DEPARTMENT thru 7/6/2011

- Researching various budget issues discussed at Commission budget workshop.
- Working on changes to General Fund budget discussed at Commission budget workshop.
- Working to process approval of preliminary rates for Stormwater, Solid Waste and Streetlight assessments.
- Preparing for Commission meeting regarding setting of preliminary City millage rate.
- Preparing for Commission workshop to discuss Parks and Fire Dept. budgets.
- Working on finalizing policy revisions for Fixed Assets policy and Purchasing Manual.
- Met with various departments to discuss Business Tax reporting capabilities.

Accounts Payable Section

Check Run Date:	6/10/2011	
Checks Processed	262	\$843,326.53
Invoices Processed:		
Carol	236	526,582.00
Julia/Jacque	156	308,496.99
UB Refunds	162	8,247.54
	554	\$843,326.53

Check Run Date:	6/24/2011	
Checks Processed	331	\$ 1,145,328.60
Invoices Processed:		
Carol	330	599,151.61
Julia/Jacque	218	537,345.39
UB Refunds	166	8,831.60
	71	
	4	\$ 1,145,328.60

Payroll Section

Check Run Date:	6/9/2011	
Total Employees	309	
Time Sheets Processed	618	
Checks Processed	18	
Direct Deposits Processed	302	
Total Payroll including benefits	\$ 695,637.23	
Miscellaneous:		
Flexible Spending Reimbursements	14	

Check Run Date:	6/23/2011	
Total Employees	313	
Time Sheets Processed	626	
Checks Processed	23	
Direct Deposits Processed	300	
Total Payroll including benefits	\$ 702,999.87	
Miscellaneous:		
Flexible Spending Reimbursements	24	

FIRE DEPARTMENT thru 7/3/2011

Fire Chief:

- Participated as the Incident Commander for the 4th of July Fireworks event.
- Met with the HR Director over several employee issues.

EMS:

- Reviewing paramedic clearing packet (Paylor).
- Working with the State and Fire House to get required Demographic information sent correctly. Other agencies having issues as well.
- Put protocol update on Target Safety for review.
- Working on Target Safety Assignments (pediatric).
- Waiting on blood draw supplies to start first part of Fire Fighter physicals.
- Scheduled days in August for Fire Fighter physicals.
- Training completed on STEMI, Stroke and Contingency Transport.

Training & Safety:

- Completed final training of "Courage to be Safe" program at City Hall.
- Commenced training with Florida Public Utilities on gas emergencies with Keith Pomeroy.

Information, Communications & Education:

- Attended seminar "Courage to Be Safe" program.
- Finalized final Mobile Data Terminal (MDC) list.

HUMAN RESOURCES DEPARTMENT thru 7/6/2011

- Performance Evaluations processed: (1)
- Deltona JOBS Program Folders
 - 1st Floor lobby – (5) added
 - 2nd Floor lobby – (5) added
 - Total # of Deltona JOBS Program folders taken – (996)
- Applications received:
 - (7) Parks Attendant
 - (34) Utility Customer Service Rep I
 - (4) Water Operator
 - (9) Utility Systems Tech
 - (2) Building Official, Plans Examiner, Electrical Inspector
- Participated in interviews for: Public Works Technician position.
- Processed (1) background check for: Cashier
- Reposted open position for: Utility Customer Service Rep I, Utility Systems Tech, Parks Attendant
- New hire orientation for: (1) Water Operator I
- Met with several Department Directors regarding personnel issues and coordination of personnel actions.
- FMLA requests – (1)

PARKS AND RECREATION DEPARTMENT thru 7/1/11

Administration:

- Farmers Market: 5 vendors, 183 cars.
- Supported 4th of July celebration.
- Met with Royal Restrooms to discuss setting up the portable shower trailer.
- Met with Development Review Committee representatives to discuss the construction of the metal building at Dewey Boster.
- Met with e-City Services to train administrative staff on the new city web site.
- Met with Irvine Mechanical to evaluate the air conditioning at City Hall after the power outage.

Facility Use Permits:

- | | | |
|------------------------------------|------------------|-------------------------|
| • Deltona Community Center | 5 permits issued | Weekly attendance – 658 |
| • Harris M. Saxon Community Center | 1 permit issued | Weekly attendance – 343 |
| • Wes Crile Park | 1 permit issued | Weekly attendance – 967 |
| • Skate Park | 2 new passes | Weekly attendance – 351 |

Special Events/Programs:

- Amphitheater:
 - Concert at the Amphitheater Saturday, August 13th.
- Dewey Boster Sports Complex:
 - The Orlando City Soccer Club continues training.
 - The Bolton Wanderers of the English Premier League are scheduled to train at the complex from July 11th-15th; morning and afternoon trainings are scheduled each day.
 - Newcastle United of the English Premier League is scheduled to train the following week (July 18th-21st) for a few days; times and dates to be determined.
- Dupont Lakes:
 - Kids All American Fishing Derby has been postponed due to low water levels.
- Harris M. Saxon Community Center:
 - Zumba dance classes Mondays at 7:00 p.m.
 - Boys and Girls Club Summer Camp continues.
- Wes Crile Park:
 - DTA Summer program continues.

City Leagues Currently Underway:

- Summer league is underway. There are 17 teams.

Partner Leagues Currently Underway:

- West Volusia Youth Baseball All-Star and tournament practices continue.
- Deltona Little League All-Star and tournament practices continue.
- FBVA summer program will start on July 10th.

Parks Maintenance:

- Mowed, edged and weed-eated the following Parks:
Campbell Park, Dewey Boster Park, Harris Saxon, Sheriff's Office, Skate Park, Thornby Park, Timber Ridge Park, Wes Crile.

- Harris Saxon – Restroom repairs; filled in wash out.
- Thornby Park – Investigated and repaired adapter valve in restroom.

Sports Turf Maintenance:

- Normal routine maintenance at:
 - Dewey Boster Sports Complex
 - Baseball and Pony League Fields
 - Vann Park
 - Dupont Lakes
 - Wes Crile Park
- Sports Complex:
 - Repainted soccer fields and placed nets for Orlando City Soccer.
 - Set up for July 4th event.
 - Cleaned up after July 4th event.
 - Cleaned up complex after Latin Festival.

PLANNING & DEVELOPMENT SERVICES thru 7//2011

Executive Summary:

The Planning and Development Services Department is focused on the following major efforts:

- Completion of the Small Scale Future Land Use Map Amendments;
- Reorganization of the Land Development Code, now awaiting local adoption of the revised FEMA Maps;
- Revisiting the Urban Design Pattern Book and Master Plan;
- Reapportionment Plan (i.e. redistricting effort), based on the 2010 U.S. Census Count;
- Expenditure of the remaining SHIP funds; and
- Completion of the rehabilitation of the NSP 1 homes.

Planning:

The Planning Section is working with Bowyer-Singleton and Associates (BSA), as our peer-review engineer and surveyor to review the Preliminary Plat for Deltona Village. Since the Preliminary Plat mirrors the Final Plat format, this review accomplishes the majority of the comments that will be needed for the Final Plat. Please note that the Preliminary Plat has been reviewed and Approved with Conditions by DRC, based on revisions from BSA. The Preliminary Plat does not achieve the threshold for Planning and Zoning Board review. The Final Plat remains outstanding and needs both DRC and City Commission approval of the Mylar for recording at the Volusia County Clerk of the Courts to legally create the non-residential subdivision.

Housing & Community Development:

The Housing and Community Development Section is busy processing applications to expend the remaining SHIP funds. There remains approximately \$200,000, which can be spent by the end of September, 2011, since there are qualified applicants in the program. Staff is excited about the closure of twelve (12) NSP 1 houses to-date, which makes homeownership possible to new residents and occupies former vacant and blighted structures. There are another six (6) homes scheduled for closing and another five (5) pending contract offers. Staff met with Habitat for Humanity who anticipates housing construction starts by next month. Finally, the City was cleared by HUD for environmental review for NSP 3 and will be testing access to DRGR for that program to begin home acquisition.

PUBLIC WORKS thru 7/1/2011

Traffic Operations:

Weekly tasks include monitoring crews and downloading and evaluating traffic survey information.

- **Signs:**
 - Completed 5 sign repair work tickets throughout the City.
 - Installed (14) sets of new street name signs.
 - Fabricated (22) sets of street name signs.
 - Replaced from stock (2) “No Parking” signs at Van Allen & Courtland Blvd.
 - Replaced from stock (1) “20 mph” sign for school zone at 3211 Hathaway.
 - Delivered cones, “No Parking” signs to 4th of July event.
 - Fire Station at Howland Crossings - straightened chevrons and assessed all others.
 - 2240 Wallingford – repaired 10’ channel and reinstalled sign.
- **Asphalt:** 681 Wellington – repaired depression in road with 1 ½ bag of cold patch.
- **Message Boards:** Placed message boards for July 4th event at Howland & Graves and N Normandy & Saxon.
- **Misc:**
 - Dewey Boster Park – picked up 100 cones and 6 A-frame barricades for Latin Festival
 - Sign Shop – resheet orange and white reflectivity on the barricades.
 - 3141 Duval – fenced washout off.
 - Gatewood & Lynnhaven St – removed barricades that were used for washout.
 - Shawsbury Way & Leyburn – placed two barricades and caution tape around storm grate that had fallen into hole.

Field Operations:

Weekly tasks include evaluating work orders called in by residents.

- **Beautification:**
 - Medians – Howland Blvd; Providence Blvd; Elkcam Blvd.
 - City Signs – Howland Blvd.
 - Misc –
 - Public Works Depot – mow; weedeat; edge.
 - Providence median – pulled weeds and sprayed weed killer.
- **Concrete:** Sidewalks:
 - Repairs – Tunisia at Sunrise Elementary School bus entrance - 4’x 5’.
 - Grinding – 1509 Normandy Blvd E.
- **Clam Truck:**
 - Debris – 10.
 - Trimming – 4.
- **Drop offs:** Repaired washouts – 3170 Roland; Courtland & India; Maderia & Norlina.
- **Slope Mowing:** Millstone & Haulover – 200’; Blackburn & Eldridge -180’; 2530 Captain – 80’; 2491 Captain – 240’; 1921 Old Mill – 160’; Baton & Dressel – 160’; 2110 Captain – 240’; 2346 Captain – 200’; 2301 Captain – 80’; 2150 Captain – 80’; 2300 Captain – 120’; 2495 Captain – 400’; 2690 Captain – 240’; 2663 Captain – 160’; 2757 Captain – 484’; Captain & Utah – 788’.
- **Misc:**
 - Removed sand or silt from road or intersection at 2605 Auburndale; Keeling & Roble; Amboy & Howland Blvd; Colusa & Courtland; Keeling & Jupiter; Wilburton & Ft Smith; Bern & Roland;

- Roland & Wilburton; Raleigh & Outrigger; Dellbrook & Partridge; Roland & Courtland; Gatewood & Branchville; Madera & Norlina; Lynnhaven & Gatewood; Branchville & Madera;
- Fox Chapel – remove ramp & roll up 6' hose.
 - 937 Bay – repaired fence that broken by mowers.
 - India Blvd – installed 2 trash cans near lakes on each side and concreted them in.
 - 2172 Hainlin – buried cable at sidewalk.
 - Eustace & Seagate – tried to remove spray paint from sidewalk.
 - Caspian – cleaned street and swale.
 - El Camino & Kingsdale – evaluated resident concern about tree (tree is on private property).
 - 1182 Brickell – placed orange fencing around washout.

Fleet Maintenance Division:

- Vehicles PM – 7; Repairs – 10.
- Equipment PM – 0; Repairs – 13.
- Road Calls 1
- Parts Run/Vehicles Delivery 2

Stormwater Division:

Weekly tasks include check and monitor all electric pump stations; respond to all safety concerns; talk to residents about their concerns; check and record lake levels; manage current CDBG projects; implement NPDES Inspection program.

- **Construction Crew:**
 - 2307 Harding Cir – installed 80' of 24" sock pipe; built 2 boxes; reshaped swales; placed sod.
 - 945 Watt Cir; 961 Watt Cir – filled in washout.
 - City Wide – filled in washouts.
 - Shallowford & Glenhaven – began digging out pond.
- **Drainage Area Maintenance (Aebi Mowing):**
 - 6.3 acres mowed.
 - Ditches mowed – 2152 Vance; 1942 Concert; 1896 Concert; 1810 Concert; 1782 Concert; 2149 Vance; 2293 Asbury; 1660 Dublin; 2348 Statler; 1583 Carmona; 2280 Clearwater; 2160 Clearwater; 2349 Fitzpatrick; 2140 Parkton; 2032 Parkton; 1868 Plumtree; 1731 Finland; 1590 Finland; 815 Trumbull; 3110 Dow; 2801 Belkton; 3180 Utah; 3271 Utah; 3280 Utah; 2860 Flynn; 2579 Beckwith; 2553 Delaware; 2491 Candlewick; 1947 Quintillis; 2370 Alton; 1750 Johnson; 1561 Alton; 1770 Montecito; 1817 Ulster.
 - Ponds mowed – 926 Whitewood; 201 Howland; 1102 Sherbrook; 783 Atmore; 641 Armadillo; 849 Deltona Blvd; 1447 Summit Hill; Collingswood.
- **Right of Way Mowing Crew:**
 - 16 miles of right of way mowed.
 - Main roads mowed – Cloverleaf; Deltona Blvd; Elkcam; Anderson; Alexander.
 - Sectors mowed – 23; 24; 25; 26.
 - Alley mowed – 500.
- **Right of Way Litter Crew:**
 - 99 gallons of litter removed.
 - Main roads – Ft Smith; Normandy; Cloverleaf; Anderson; Elkcam.
- **Misc:**
 - 1851 Gatewood Dr; 1762 Mentmore Cir – filled in washout.
 - 1634 Keeling Dr – took wire mesh away from headwall and put sign channel in front of it.

- 3039 Telford Ln; 2920 Hamden St; Little Farms Ct; 727 Vicksburg St - cleaned storm drains.
- City Wide – cleaned storm drains.

UTILITIES thru 7/3/2011

Customer Service

June / July 2011	27	28	29	30	1	2	3	Total
	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
DW – Lockbox	594	372	231	247	406	X	X	1850
Ebox	200	242	163	118	339	X	X	1062
Call Center Calls	442	438	306	299	593	X	X	2078
Walk-ins/Drop Box	258	195	143	146	431	X	X	1173
On-line Payments	128	126	139	206	291	141	101	1132

Customers Disconnected for Non-Pay

June 2011	28		Total
	Tues	Wed	
Cycle	7		
Total on Disconnect List	137		137
Off in error/DW error			
Off in error/Munis error			
Misapplied Payment			

Construction Log & Service Orders

June / July 2011	27	28	29	30	1	2	3	Total
	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
Water Service								
Meter Sets								
Reclaim Meters								
Fire Hydrant Installs								
Fire Hydrant Replacement								
Fire Hydrant Repair								
Replace Meter Box	7	1	7	6	3	3		27
Locates Received	9	15	11	10	5			50
Locates Completed	11	16	10	10	5			52
Main Leaks	2		1		1		1	5
Service Leaks	3		1	1	2	4		11
Sewer Repairs								
Sewer Blockage			2	1				3
KV2 Valves	1	2	4	4	5	6		22

Service Replacements	2	1	3	2	2	3		13
Meter Change Outs	12	4	6	5	11			38
Service Orders	102	112	68	134	118			534
Disconnects		137						137
Drainfield Leaks								
Meter Retirements	26		5	5	5			41