

# CITY OF DELTONA

CITY MANAGER'S OFFICE

To: Deltona City Commission  
From: Dave Denny, Acting City Manager  
Subject: Weekly Courtesy Report  
Date: December 20, 2013

**CITY MANAGER'S OFFICE** thru 12/20/2013

**City Manager Comments**

Wishing all of you a Merry Christmas and a happy and healthy New Year.

**Public Information Office (PIO):** (Lee Lopez, Public Information Officer)

- Facebook & Twitter: reminder about the Lyonia Tree Cutting, posted information about upcoming First Aid, Basic Life Support and CPR classes being taught by the Fire Department, parade photos and winners, domestic violence seminar, 8<sup>th</sup> Annual High School Showcase, Waste Pro holiday schedule, Dec. 16 Commission Meeting agenda, Forbes magazine article, FDOT reported crash on I-4, MLK Celebration.
- Created a new logo for the next Love Your Heart Deltona 5K run/walk.
- Working on a new logo for the Deltona 5K.
- Created a DeltonaTV community calendar slide showing holiday closings for Daytona State College.
- Photographed and created slides for this month's Think Before You Through winners for presentation at the City Commission meeting.
- Working with residents, Enforcement Services and the City Clerk's Office on the Holiday Parade of Homes campaign.
- Worked with Stewart Signs to provide them with information for their proposal to upgrade and fix the City's LED Entryway Signs.
- Photographed the first floor (City Hall) holiday luncheon, the Deltona Water/Public Works holiday luncheon.
- Submitted MLK Celebration Weekend information to the Clerk's Office for the online Calendar of Events. E-blasted the information as well and made DeltonaTV slides for each of the events.
- Met with the Christmas Parade team for an after-action report.
- Broadcast the Dec. 16 meeting of the Deltona City Commission.
- Updated DeltonaTV schedules for the week of 12/22 and 12/29.
- Updated DeltonaTV programming- (TPC) Grill Sergeants, Fit for Duty, Armed Forces Boxing, Battleground, (UCF) Global Perspectives, On the Issues, MetroCenter Outlook, Arts Performances, Acoustic Spotlight, (other)White House Chronicle, American Veteran, nature & environmental programming for the week of 12/22 and 12/29.
- Videotaped the "VCSO Christmas Tree Decorating" for broadcast on DeltonaTV.
- Produced the PSA "VCSO Christmas Tree Decorating" for broadcast on DeltonaTV.
- Videotaped the "Domestic Violence Seminar" for broadcast on DeltonaTV.
- Produced these slides for DeltonaTV—Seasons Greetings, City Hall Closed for Christmas, Happy New Year, City Hall Closed for New Year's.
- Videotaped these interviews for Economic Development—Keith Norden/Team Volusia, John Guthrie/Halifax Hospital and State Senator David Simmons.
- Started production for the January episodes of the local programs—Fire Bulletin, Economic Development Report, & Parks Update.
- Videotaped Holiday Greetings for the City Commission to be broadcast on DeltonaTV.

- Produced the Holiday Greetings PSA for the City Commission to be broadcast on DeltonaTV.
- Working on the January issue of The Pride.

#### **Press Releases**

- Domestic Violence Seminar (version 2)
- MLK Celebration Weekend (forwarded for the Deltona Dream Keepers)

#### **Media**

- Spoke with Jen Horton of the DeLand-Deltona Beacon regarding identification of floats taken by their staff photographer and parade winners.
- Spoke with Blanche Hardy of the Florida Specifier regarding the Eastern Wastewater Reclamation Facility.
- Provided information regarding Dave Denny being selected as City Manager for Erika Webb/Hometown News.
- Provided information regarding Dave Denny being selected as City Manager for Jesse Rogers/WFTV Ch. 9.
- Provided information regarding the City Parade Grand Marshalls for Jen Horton/West Volusia Beacon.

#### **Office of Economic Development (OED):** (Jerry Mayes, Economic Development Manager)

- Participated in an interview with State of Florida Senator David Simmons, District 10. This interview was a part of the economic development programming for Deltona TV, Bright House Channel 199 (digital cable) and for the Economic Development Solicitation DVD Project.
- Attended a meeting with Lee Lopez and Ryan Rinaldo to plan and reserve "Economic Development DVD Solicitation" interview times during the remainder of December and early January.
- Steve Moore (Director, Deltona Parks & Recreation Department) and I met with Frank Whittock, City resident and volunteer, to discuss ongoing modeling projects.
- As City Liaison, attended the DEDAB Commerce Park Sub-committee Agenda/Minutes/and meeting. This was the December 13<sup>th</sup> Sub-committee meeting which was held at 3:30 PM in the Second Floor Conference Room, Deltona City Hall. The public was and is encouraged to attend.
- Attended a Team Volusia EDC meeting with "Project Maple", a Canadian expansion project specializing in chemical surface treatment, sandblasting, powder coating, as well as manufacturing parts for the heavy machinery and defense industries. The prospect is most interested in learning about the strength of the local economy and has not determined specific real estate requirements at this time. I was able to discuss the potential of Deltona and the proposed business park in the Deltona Activity Center.
- Attended the Team Volusia EDC Board Meeting. At the meeting Del Boyette presented the results of the site assessments of select sites conducted in the Cities of DeBary, DeLand, Deltona and Orange City at the Team Volusia board meeting. The sites in Deltona were the proposed business park in the Deltona Activity Center and the parcels on the east and west sides of Howland Boulevard at Pine Ridge High School.
- Participated in an interview with Keith Norden, President and CEO of Team Volusia Economic Development Corporation. This interview was a part of the economic development programming for Deltona TV, Bright House Channel 199 (digital cable) and for the Economic Development Solicitation DVD Project.
- Attended a meeting of Volusia School District staff, City of Deltona staff, and Mr. Larry Kent regarding the digital production programming at the Pine Ridge High School Career Academy.
- Continued spending time reviewing and making notes for questions on (1) the Deltona Scrub Jay Mitigation Plan report from Miller-Legg, (2) the Feasibility Study of a Business Incubator in Western Volusia County (requested and paid for by Volusia County), and (3) the Boyette Strategic Advisors' "West Volusia County Site Assessment: City of Deltona," commissioned by Team Volusia EDC.
- Attended the International Economic Development Council's webinar: "Hospitals as Economic Drivers."

- Participated in a call to discuss the Deltona Activity Center as a participant in Duke’s 2014 Site Readiness Program. This call was initiated by Team Volusia EDC. Duke Energy will fund this study of the viability of a commerce park at this location (Deltona Activity Center).
- Met with Michael Zaharios, Florida Virtual Entrepreneur Center, to discuss how this organization might be able to assist in serving the needs of new businesses in Deltona and SW Volusia County.
- Attended the City of Deltona Regular Commission Meeting on December 16, 2013.
- Attended a City staff meeting with Chris Bowley, Director of Planning & Development Services to review the staff of the City of Deltona’s Interdepartmental Projects to review projects for current updates.
- Attended a City staff meeting with members of the Transportation Planning Organization (TPO) regarding the “Lakeshore Loop” section of the “River-2-Sea Trail” project. Discussion was based around documentation/scoping and was a very informational meeting.
- Participated in an interview with John Guthrie, Director of Communications, Halifax Health. This interview was a part of the economic development programming for Deltona TV, Bright House Channel 199 (digital cable) and for the Economic Development Solicitation DVD Project.

**BUILDING & ENFORCEMENT SERVICES** (Dale Baker, Director) thru 12/13/2013

**Building Services Division:**

Building Permits issued for the week.....	67
Valuation of work permitted for the week.....	\$296,656
Inspections completed for the week .....	150
Total Permits issued for Fiscal Year 13/14 .....	644
Valuation of work permitted for the year 13/14 .....	\$5,875,511
Permits Issued:	
A/C Change Out .....	9
Deck .....	1
Door Replacement .....	5
Electrical .....	4
Fence .....	10
Garage Door Replacement .....	1
Glass Room .....	2
Hurricane Shutters .....	1
Other .....	1
Patio Cover .....	1
Photovoltaic .....	1
Reroof .....	10
Right of Way.....	2
Screen Enclosure.....	1
Shed .....	6
Siding.....	2
Solar Panel Install .....	2
Water Heater Replacement .....	3
Window Replacement .....	5
Total .....	67

**Enforcement Services Division:**

Requests for services this week .....	242
Animals impounded at the humane societies .....	45

Citation warnings issued .....	12	
Courtesy notices .....	70	
Abatement notices .....	8	
Citations issued .....	6	
Code Enforcement telephone calls .....	75	
Animal Control calls .....	150	
Solid Waste calls .....	60	
Citizen walk in requests for Code Enforcement assistance .....	2	
Citizen walk in requests for Animal Control assistance .....	17	
Citizen walk in requests for Solid Waste assistance .....	0	
Properties requiring grass to be cut by contractors .....	2	(at a cost of \$80)
Certified mailings sent out .....	15	(at a cost of \$92)
Money collected for Animal tags, liens and return to owners .....	\$2,391	
Foreclosures for this week: Deltona	31	
County	<u>67</u>	
Total	98	

Please see the attached flyer from Waste Pro regarding Holiday Waste Collection.

**CITY CLERK'S OFFICE** (Joyce Raftery, City Clerk) 12/16/13 – 12/20/13

2nd Floor HR/CC Walk-In Customers .....	27	
2nd Floor calls Answered .....	50	
Packages Received .....	42	
Packages Picked Up .....	3	
A/P Invoices Opened .....	72	
Newspapers .....	15	(4.5 hours)
Public Records Requests Received .....	06	
Public Record Request Amount Received .....	\$4.04	
Documents imaged, pages .....	2,438	
Large scale drawings imaged, pages .....	0	

**FINANCE DEPARTMENT** (Bob Clinger, Finance Director) thru 12/20/2013

- Completed online class for purchasing re-certifications and submitted application for re-certification.
- Five bids were received for painting Station 62 and Logistics, and were sent to Fire Department for review and recommendation of award.
- Attended mandatory pre-bid meeting for Citywide HVAC Services.
- Prepared Housing Journal Entries and reports for month ended November 2013.
- Worked with Housing Grant Staff to expand the Community Development Block Grant (CDBG) eligible parks projects areas.
- Sorted and boxed food for holiday food drive.
- Participated in judging of cubicle/office decorating contest.
- Conducted an onsite visit and financial records review with Mary Aldrich regarding verification of advertising revenue received from Waverly Media.
- Conducted meeting with Legal Dept. to revise cash receipt handling policy.

**FIRE/RESCUE DEPARTMENT** (Acting Fire Chief Rogers) thru 12/18/2013

**Acting Fire Chief Rogers:**

- Alarm summary 12/10/2013 to 12/16/2013

Structure fire	1
Vehicle Fire	0
Wild land, grass, trash	0
Misc. Fire	7
ALS Medicals	41
BLS & Misc. Medicals	58
Hazardous Condition	2
Service Calls	6
Good Intent	17
False Alarms	3
<b>TOTAL</b>	<b>135</b>

**Deputy Chief Rafferty:**

- Assisted Seminole County Fire with Battalion Promotion process x 2 days.
- Meeting with OptiCom Traffic Control vendor.
- Attended Commission Meeting.
- Completed Target Safety x1.
- Meeting with Orange City Fire (EMS Vending Machine).
- Attended Florida Fire Chief's EMS Committee (Orlando).

**Asst. Chief Debose:**

- Attended Volusia County Fire Chiefs Training Committee meeting
- Did safety Talk with Chief Rafferty for DTV on fire extinguishers
- Attended the Safety and Health Conference
- Facilitated JOSH committee meeting
- Conducted relief driver exam for firefighter who requested to be a relief driver
- Met with mentee at Discovery Elementary

**HUMAN RESOURCES DEPARTMENT** (Thomas Acquaro, Director) thru 12/18/2013

- Performance Evaluations processed: 9
- Deltona JOBS Program Folders
  - 2<sup>nd</sup> Floor lobby – (10) added
  - Total # of Deltona JOBS Program folders taken – (0 this week; 1,610 to date)
- Applications received:
  - (01) Waste Water Operator
  - (02) Fire Chief
  - (01) Network Analyst
  - (00) Firefighter/EMT
  - (04) Parks Attendant
  - (12) Public Works Tech
  - (25) Utility Customer Service Rep. Supervisor
- Coordinated with several Department Directors regarding personnel actions and labor relations issues.
- Background check and scheduled drug screen for new employee.

- Continuing to coordinate 2013/2014 Employee Wellness Program with Halifax Health.
- Coordinated with PGCS regarding a liability claim submitted by a resident.

**PARKS AND RECREATION DEPARTMENT** (Steve Moore, Director) thru 12/14/2013

**Administration:**

- Conducted the Santa's North Pole Workshop at the Deltona Library – 875 citizens/children attended.
- Attended Volusia County Parks & Recreation Directors' Meeting in Daytona Beach.
- Attended the Christmas Parade wrap-up After Action Meeting with city staff.
- Conducted the pre-bid air conditioning meeting for Parks, City Hall, Water, Public Works & Fire Dept.
- Set up the Domestic Violence Workshop meeting.
- Processed 5 permits for pavilion and field rentals.

**Facility Use Permits (12/08/13—12/14/13):**

- |                                    |                  |                           |
|------------------------------------|------------------|---------------------------|
| • Deltona Community Center         | 4 permits issued | Weekly attendance – 866   |
| • Harris M. Saxon Community Center | 1 permit issued  | Weekly attendance – 480   |
| • Wes Crile Park                   | 2 permits issued | Weekly attendance – 1,511 |
| • Skate Park                       | 20 new passes    | Weekly attendance – 470   |

**Special Events/Programs:**

Harris Saxon Community Center:

- Boys and Girls Club After-School Program continues.

Partner Leagues Currently Underway:

- Florida Basketball & Volleyball Association (FBVA) winter program begins in January.
- Men's Softball – Polar Bear League starts in January.

**Parks Maintenance:**

*Weekly tasks include opening all the parks in the morning, cleaning restrooms at parks and facilities, picking up and emptying trash at all parks and facilities; picking up trash around all pavilions; taking goods to storage, including seasonal items; cleaning the depot trailer, barn and yard; cleaning pavilion areas (ceilings, tables, grilles, etc.); cleaning playgrounds and sidewalks, taking vehicles to Fleet for maintenance, replacing damaged paper towel and toilet paper dispensers.*

- Mowed, edged and weed-whacked City Hall and Veterans Memorial.
- Checked all playgrounds for vandalism and graffiti.
- Helped unload and set up for Santa's North Pole.
- Painted front entrance props for Santa's North Pole.
- Put out message boards for Santa's North Pole.
- Returned message boards to the Depot for recharging.
- Audubon Park – Removed wooden perimeter fence boards; installed poles for chain link fence; installed chain link fence on perimeter.
- Campbell Park – Tightened bolts on boardwalk; removed chain link fence around old shuffleboard court; replaced damaged boardwalk planks.
- EVAC Building – Worked on lights inside the bay.
- Lakeshore Boat Ramp – Emptied trash.
- Manny Rodriguez – Pressure washed and painted pavilion; pressure washed and painted restrooms inside and out.

- Timber Ridge – Painted over graffiti on restroom.
- Vann Park – Replaced restroom signs.
- Wes Crile – Installed new tennis net.

**City Hall, Fire Station, Sheriff's Department and 1691 Providence (Sheriff) Building Maintenance:**

*Weekly janitorial service includes cleaning the Fire Station and inspecting Sheriff's building; opening and closing City Hall; vacuuming the Chambers and other areas; emptying trash and recycle bins; setting up Chambers for various meetings and resetting afterwards; checking temperature throughout the building; replenishing restroom and other supplies throughout the entire building; cleaning and maintaining all restrooms (floors, toilets, sinks, spills, etc.); maintaining water fountains; replacing light bulbs and ceiling tiles as needed throughout the building, courtyard and walkway; moving or assembling furniture, cubicle panels and other items for various departments as needed; cleaning refrigerators; landscape maintenance; sweeping and washing sidewalks, main entrance, lobby, stairwells and elevators; delivering packages and heavy boxes to departments; filling vehicles at gas station.*

**Sports Turf Maintenance:**

- Normal routine maintenance at: Dewey Boster Sports Complex, Baseball and Pony League Fields, Vann Park, Dupont Lakes and Wes Crile Park.
  - Mowed Campbell, DuPont Lakes, Vann Park and Wes Crile Parks.
  - Raked and lined Dupont Lakes.
  - Sprayed Dupont and Vann Park with herbicide (Dismiss).
  - Sprayed herbicide at Campbell, Dupont, Vann and Wes Crile.
- Sports Complex including Pony League:
  - Mowed, edged and weed-eated fields at complex.
  - Mowed out areas and retention ponds.
  - Mowed, edged and weed-eated Pony League and overflow parking.
  - Pressure washed concrete around restrooms and courtyard.
  - Removed football goals.
  - Sprayed Pony League with herbicide (Dismiss).
  - Sprayed soil amendment (Caliber); fertilizer (Terra Turf) and wetting agent (Multipath).

**PLANNING & DEVELOPMENT SERVICES** (Chris Bowley, Director) thru 12/17/2013

**Executive Summary:**

Planning and Development Services brought the 2<sup>nd</sup> Addition to the Carnell Subdivision Plat Vacation and the CDBG CAPER report to the City Commission this week. Both items were approved. The plat vacation allows for entitlements to move forward on the Pell lands along the east side of Deltona to include a rezoning event for the Tractor Supply Company, as well as a rezoning application to occur in the future at the southern end of the property. Also, approval of the CAPER by the City Commission meets the HUD deadline and the report will be forwarded to HUD, as required.

**Planning:**

The Planning Section is bringing the following items to the Planning and Zoning Board this week – Land Development Code Phase II-B, Capital Improvements Element Annual Update, the rezoning application for the Tractor Supply Company, and the Saxon-Sterling Silver rezoning application. Staff is also conducting a DRC meeting for the addition of two lots within the Lake Baton Estates subdivision and the approval of the Overall Development Plan for the Halifax Hospital Medical Offices site. Finally, staff is conducting a pre-development meeting for the RaceTrac site located within the Deltona Village project.

**Housing & Community Development:**

The Housing and Community Development Section processed the agenda package for the Neighborhood Stabilization Program Real Estate Brokers. The brokers will be used within both the NSP 1 and 3 programs and only be used to list and sell homes. The City Attorney's office assists in the purchase of homes for the program. Staff is anticipating spending approximately \$60,000 this month to reduce the remainder to be spent within the NSP 3 Program Funds to roughly \$100,000. Thus, staff will have two months to spend the remaining \$100,000, which is achievable.

**PUBLIC WORKS** (Gerald Chancellor, Public Works Director/City Engineer) thru 12/14/2013

**Traffic Operations:**

*Weekly tasks include monitoring crews and downloading and evaluating traffic survey information.*

- **Signs:**
  - Completed 6 sign repair work tickets in the City.
  - Fabricated 14 new street name signs.
  - Installed 14 new street name sign.
  - Fabricated two 12"x 18" Watch Your Head signs for Deltona Water.
  - Fabricated and installed one 36"x 36" R1-1 Stop sign; two 30"x 30" R5-1 Do Not Enter signs; one 36"x 12" R6-1r One Way sign at Howland Blvd & Alley 1590.
  - Fabricated and installed two 36"x 12" R6-1l One Way sign at midpoint of Alley 1590.
  - Fabricated and installed one 36"x 12" R6-1l One Way sign at Ft Smith & Alley 1590.
  - Removed one 30"x 30" stop sign.
  - Fabricated and installed one 24"x 30" S5-2 End of School Zone sign at E Normandy & Troy.
  - Fabricated and installed one 30"x 30" R1-1 Stop sign at Feather & Barlington.
  - Fabricated and installed one 30"x 30" Dead End sign at Kraft & Citation.
  - Removed one Stop sign Ahead sign and replaced it with correct sign.
- **Asphalt:**
  - Repaired 16 asphalt repair work tickets – 4 tons.
  - Repaired 20'x 12' section of road for Deltona Water – 3 tons.
- **Speed Trailer:**
  - Feather Dr – installed two speed trailers.
- **Message Boards:**
  - Doyle & Deltona Blvd – removed message board for Holiday Parade.
  - Howland & SR 415 – removed message board for Holiday Parade.
  - Saxon & N Normandy Blvd – removed message board for Holiday Parade.
- **Thermoplastic Striping:**
  - 24" white stop bar – 10'; 15'; 11'; 13'; 15'; 13'; 18'; 18' 16'; 10'; 10'; 17'; 16'.
  - 12" white crosswalk – 88'; 60'; 66'; 31'.
- **Misc:** Alley 1590 & Ft Smith – removed one stop bar with grinder.

**Field Operations:**

*Weekly tasks include evaluating work orders called in by residents.*

- **Beautification:**
  - Medians
    - N Howland Blvd – routine maintenance.
    - S Howland Blvd – routine maintenance.
    - Providence Blvd – routine maintenance.

- Elckam Blvd – routine maintenance.
  - City Land: 3280 Dellbrook.
  - City Signs: Howland Blvd – routine maintenance.
  - Misc: Windsor Heights – edged sidewalk.
- **Concrete:** Sidewalks – 2458 Cardena – 4’x 4’; 2450 Cardena – 4’x 4’.
- **Clam Truck:**
  - Debris – 13
  - Trimming – 6
- **Slope Mowing:** 882 Stratton – 60’; 912 Stratton – 60’; Ansley – 120’; 169 Trinidad – 120’; 824 Stratton – 120’; Gates – 80’; 1688 Topaz – 490’; 1711 Tiffin – 180’; 1833 Urbana – 240’; 1889 Urbana – 60’; 1971 Veronica – 80’; 2091 Eunice – 120’; 1878 Tilburg – 80’; 913 Swallow – 80’; Rayston – 80’; 1104 Feather – 400’; 849 Atmore – 80’, 60’; 840 Atmore – 120’; 1049 Sylvia – 200’; 1646 Bismarck – 80’; Feather & Barlington – 60’; 1169 James – 30’.
- **Drop Offs & Sod:**
  - Installed 4 pieces of sod – 3001 Windsor Heights.
  - Installed ¾ pallet of sod – 1250 Worthington.
  - Installed ½ pallet of sod – 2420 Balboa; 2440 Balboa; 799 Kangaroo; Whitewood.
  - Installed ¼ pallet of sod – 2001 Watersedge; 1228 Lyric; 1214 Lyric; 2791 Ryan; 2294 Matthew; 1083 Shepard; 1075 Shepard; 2240 Wallingford; 2074 N Hyde; 1108 Radford; 2010 W Hyde; 1019 Swanson; 1202 Worthington; 1170 Worthington; 1249 Worthington; 1217 Worthington; 623 Tradewinds; 647 Holbrook; 640 Holbrook; 623 Tradewinds; 2362 Pavilion; 2409 Pavilion; 2474 Tipton; 685 Cavern; 2858 Wyman; 1260 Sacramento.
- **Miscellaneous:** Alley 1021; Alley 171 – removed dirt from roadway.

**Fleet Maintenance Division:**

- |                              |        |              |
|------------------------------|--------|--------------|
| • Vehicles                   | PM – 4 | Repairs – 11 |
| • Equipment                  | PM – 2 | Repairs – 14 |
| • Fire Dept Station Checks   | 10     |              |
| • Road Calls                 | 1      |              |
| • Parts Run/Vehicle Delivery | 4      |              |
| • CDL Testing                | 2      |              |

**Stormwater Division:**

*Weekly tasks include check and monitor all electric pump stations; respond to all safety concerns; talk to residents about their concerns; check and record lake levels; manage current CDBG projects; implement NPDES Inspection program.*

- **Construction Crew:**
  - 1893 Maderia – reshaped the swale at the empty lot next to 1893 to stop sand from washing into the swale and sodded back with Bahia.
  - 901 Centennial – replaced a 10’ piece of metal pipe with a piece of HDPE pipe; mudded in box and headwall; reshaped the swale and sodded back with floratam.
  - 2705 Elckam – took out the broken concrete spillway; hauled off; formed up a new spillway to be poured on Monday.
  - 1216 Fountainhead – dug out the muck in the swale to where it was dry and sodded back with Bahia.
  - 1130 Deltona Blvd; - dug down to the pipe going into the drainage box; poured a collar around the pipe going into the box with concrete.
- **Repair Crew:** Drainage structures repaired – 989 Wilmington Dr; Wheeling & Tivoli.

- **Drainage Area Maintenance (Aebi Mowing):**
  - Drainage Right of Ways mowed – 625 Leland; 2552 Gramercy; 760 Red Coach; 1962 Paragon; 2498 Roseboro; 1383 Rural; 1510 Page; 3152 Clewiston; 1041 Eastbrook; 1757 Chapel 2472 Lackland; 543 Skyland Ter; 1750 Johnson Ct; 1386 Trollman; 1373 Trollman; 1362 Trollman; 2540 Rusk Ct; 1489 Elkcam; 2211 Kent Rd; 2660 Delaware; Day Rd; Cardinal; 1697 Courtland.
  - Ponds mowed – Wes Crile; Mapleshade; Corrigan; Loblolly; Roseapple; Joyner; Geraldine; Haulover/Courtland; 1911 Marlow; 675 Malaga; 2030 Galahad; 1211 Old Mill; Atmore Cir.
- **Right of Way Mowing Crew:**
  - Sectors mowed – 16; 17; 18; 19; 20.
  - Alleys mowed – 171; 172; 484; 485; 498; 599; 566; 570; 1159; 1184; 1185; 1578; 1898; 1915.
- **Right of Way Litter Crew:** Main road trash pickup – Courtland; India; Humphrey; Newmark; Normandy; Captain; Haulover; Catalina; Tivoli; Deltona Blvd; Cloverleaf; Anderson; Welcome Center.
- **Miscellaneous:**
  - City Wide – watered new sod at stormwater projects.
  - 679 Hartley Cir; 3100 Riverhead Dr – mowed and trimmed around the pump station.
  - 1045 Brady Dr – mowed the Right of Way; picked up trash.
  - 1746 Monica St – repaired split rail fence that was damaged and filled in the washout at the headwall.
  - 1900 Montecito Av – reinstalled the drainage lid back on the box.

**UTILITIES** (Gerald Chancellor, Public Works Director/City Engineer) thru 12/15/2013

**Customer Service**

December 2013	Total week ending 12/15/2013
DW – Lockbox	1834
Ebox	1315
Call Center Calls	1644
Walk-ins/Drop Box	918
On-line Payments	918
IVR	1121

**Customers Disconnected for Non-Pay**

December 2013	Total week ending 12/15/2013
Total on Disconnect List	168
Off in error/DW error	0
Off in error/Munis error	0
Misapplied Payment	0

**Construction Log & Service Orders**

December 2013	Total week ending 12/15/2013
Water Service	2
Meter Sets	0
Reclaim Meters	0
Fire Hydrant Installs	0

Fire Hydrant Replacement	0
Fire Hydrant Repair	0
Replace Meter Box	13
Locates Received	270
Locates Completed	259
Main Leaks	2
Service Leaks	9
Sewer Repairs	1
Sewer Blockage	1
KV2 Valves	2
Service Replacements	1
Meter Change Outs	12
Service Orders	492
Disconnects	146
Drainfield Leaks	0
Meter Retirements	64

# City of Deltona Residents

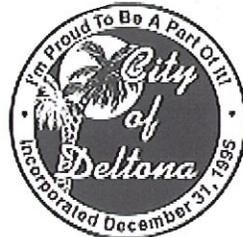


*wishes everyone*

**HAPPY**  
*Holidays*

**NO COLLECTION service provided on  
Christmas Day  
December 25, 2013  
or  
New Year's Day  
January 1, 2014**

All services will be rescheduled for the following day. If your service day is on Friday, your service will be provided on Saturday for both Holidays.



Visit the City of Deltona's website at:

**[www.deltonafl.gov](http://www.deltonafl.gov)**