



# CITY OF DELTONA

CITY MANAGER'S OFFICE

To: Deltona City Commission  
From: Dave Denny, City Manager  
Subject: Weekly Courtesy Report  
Date: May 30, 2014

**CITY MANAGER'S OFFICE** thru 05/30/2014

**Public Information Office (PIO):** (Lee Lopez, Public Information Officer)

- Posted the following information to Facebook & Twitter: Commission Workshop to discuss City Manager position; job posting for Network Analyst; Drive Sober or Get Pulled Over; Family Game Day at Lyonia Environmental Center (LEC); "Heidi H" chosen as Volusia League's Elected Official of the Year; Commission meeting with Charter Review Committee; wind mitigation workshop; Mica's Economic Update; Budget Round Table for residents; Tiny Trekkers; Animal scat lecture at LEC; Memorial Day; Crafternoons at Library; Caribbean-American celebration at Library; Blow off Steam for preschoolers at Library; Dr. Geek's Lab for teens at Library.
- Sent an email alert about the budget round table for residents and Health Expo.
- Met with the City Manager to discuss preliminary work on the next City newsletter.
- Created a community calendar page on DeltonaTV for Budget Round Table.
- Took photos of the Fire Department personnel awards and engine dedication ceremony.
- Participated in the statewide hurricane drill via the Volusia County Emergency Operations Center.
- Shot photos at a retirement party for the Commission's administrative assistant.
- Printed April 2014 Superstar student cards.
- Updated DeltonaTV schedules & programming for the week of June 1<sup>st</sup>.
- Created DTV IDs for: "City Hall Closed for Memorial Day" and "Remember Our Military this Memorial Day".
- Finished post-production for local programs: Parks & Rec Update: Simulcast Concert Preview, Code Enforcement Notebook: Permits for Fences, Sheds and Roofs.
- Videotaped the May 27<sup>th</sup> City Commission/Charter Review Committee Joint Meeting for later broadcast.
- Completed final draft proposal for the 2014 Mayors Fitness Challenge event.
- Working on June issue of The Pride.
- Attended quarterly VF PIN meeting, on "best practices" from other PIOs, concerning dealing with media inaccuracies and biased reporting, and using social media as an outlet to spread information.
- Reviewed the River of Lakes Heritage Corridor website for inaccuracies and omissions.
- Researched information from ATT and IDSolutions regarding the requirements for the City TV station to be carried by ATT U-verse.
- Attended the first planning meeting for the 2014 July 4<sup>th</sup> Fireworks celebration.
- Created TV slides for these Board vacancies: Planning & Zoning Board, Parks & Rec Advisory Board, and Senior Advisory Subcommittee.
- Working with Deltona Water to address customer complaint from WFTV-TV Ch. 9.

**Press Release/s:**

- Budget Round Table
- Health Expo: Bee Healthy

- City Hall Closed Memorial Day
- Board Vacancies: Planning & Zoning Board, Parks & Rec Advisory Board, Senior Advisory Subcommittee

**Media Relations:**

- Provided information regarding the City’s application to add Audubon Park the State’s Great Birding Trail, to Dinah Pulver/Daytona News-Journal.
- Provided information regarding the employment status of former firefighter Terry Freeman, to Mark Harper/Daytona News-Journal.
- Provided information regarding “ride-along” opportunities with Code Enforcement, to Patricio Balona/Daytona News-Journal.
- Provided information regarding an incident of carbon monoxide poisoning, to Louis Bolden/WKMG-TV Ch. 6.
- Provided information regarding the City Summer concert events, to Kathleen Rasche/Daytona News-Journal.

**Office of Economic Development (OED):** (Jerry Mayes, Economic Development Manager)

- Met with Carlos Valderrama (President of the Volusia Hispanic Chamber of Commerce) and Robin King, Ted Young, and Kathy Burley (of the Career Source Flagler/Volusia), to discuss a regional bi-lingual job fair.
- Met with Kathrine Kyp and Dinelia Santana (Planning & Development Services Department), to discuss ideas for updating and streamlining the “Developer’s Guidebook”.
- As municipal representative for the City of Deltona, attended the School Advisory Council for Deltona Middle School.
- Attended the “Call to Action: Workforce Summit” held by Daytona State College in Daytona Beach regarding curriculum selection for workforce training.
- Attended the West Volusia Economic Development Committee meeting at the Orange City offices of Career Source Flagler/Volusia.
- Attended a webinar, “Keys to Administering a Successful Brownfields Revolving Loan Fund”.
- Finalized the Audubon Park “Great Birding Trail” application and submitted same to the Florida Wildlife Commission (FWC). Currently, the Lyonia Conservation Center is the only Great Birding Trail location in Deltona, and the goal of the EcoTourism team and SW Volusia Audubon is to place no less than ten areas on this listing over the next three years.

**BUILDING & ENFORCEMENT SERVICES** (Dale Baker, Director) thru 05/23/2014

**Building Services Division:**

Building Permits issued for the week.....	93
Valuation of work permitted for the week.....	\$928,494
Inspections completed for the week .....	240
Total Permits issued for Fiscal Year 13/14 .....	2,360
Valuation of work permitted for the year 13/14 .....	\$50,418,990
Permits Issued:	
A/C Change Out .....	20
Addition .....	1
Building Residential .....	1
Commercial Build-out .....	1
Concrete Flatwork.....	2

Door Replacement .....	1
Electrical .....	4
Fence.....	11
Garage Door Replacement.....	4
Other .....	1
Patio Cover .....	1
Pool Above-ground.....	1
Pool Enclosure .....	1
Pool In-ground .....	1
Reroof .....	16
Right of Way.....	2
Shed .....	3
Sign .....	1
Sign Political.....	1
Sign Temporary .....	2
Solar Panel .....	7
Water Heater Replacement .....	5
<u>Window Replacement</u> .....	<u>6</u>
Total .....	93

**Enforcement Services Division:**

Requests for services this week .....	372	
Animals impounded at the humane societies .....	30	
Citation warnings issued .....	29	
Courtesy notices .....	136	
Abatement notices .....	51	
Citations issued .....	6	
Code Enforcement telephone calls .....	159	
Animal Control calls .....	137	
Solid Waste calls .....	95	
Citizen walk in requests for Code Enforcement assistance .....	5	
Citizen walk in requests for Animal Control assistance .....	13	
Citizen walk in requests for Solid Waste assistance .....	3	
Properties requiring grass to be cut by contractors .....	14	(at a cost of \$560)
Certified mailings sent out .....	72	(at a cost of \$467)
Money collected for Animal tags, liens and return to owners .....	\$3,915	
Foreclosures for this week: Deltona	12	
County	<u>54</u>	
Total	66	

**CITY CLERK'S OFFICE** (Joyce Raftery, City Clerk) thru 05/23/2014

2nd Floor HR/CC Walk-In Customers .....	24	
2nd Floor calls Answered .....	30	
Packages Received .....	38	
Packages Picked Up .....	0	
A/P Invoices Opened .....	82	
Newspapers .....	20	(5.5 hours)
Public Records Requests Received .....	3	

Public Record Request Amount Received ..... 0  
Documents imaged or modified, pages .....1,286  
Large scale drawings imaged, pages ..... 0

**FINANCE DEPARTMENT** (Bob Clinger, Finance Director) thru 05/30/2014

- Attended the Danforth project Progress meeting.
- Attended the Homeless Coalition meeting in Daytona Beach.
- Reviewed and ranked five proposals received for the Lakeshore Loop project for the June 2<sup>nd</sup> selection committee meeting.
- Participated in Post Legislative Session: “How Did Cities Fare” webinar.
- Participated in annual Florida Government Finance Officers Association Conference pre-conference set up.
- Submitted 2014 National League of Cities Fiscal Conditions survey.
- Posted bid for janitorial services.

<b>Accounts Payable Section</b>		
<b>Check Run Date:</b>	<b>5/9/2014</b>	
Checks Processed	464	\$ 1,235,349.95
Invoices Processed:		
Carol	311	727,022.77
Julia/Jacque	194	488,349.59
UB Refunds	323	19,977.59
	<b>828</b>	<b>\$ 1,235,349.95</b>
<b>Check Run Date: 5/23/2014</b>		
Checks Processed	359	2,583,025.10
Invoices Processed:		
Carol	296	500,756.22
Julia/Jacque	267	2,068,167.45
UB Refunds	229	14,101.43
	<b>792</b>	<b>\$ 2,583,025.10</b>
<b>Payroll Section</b>		
<b>Check Run Date:</b>	<b>5/8/2014</b>	
Total Employees	303	
Time Sheets Processed	606	
Checks Processed	24	
Direct Deposits Processed	291	
Total Payroll including	\$ 719,240.54	
<b>Miscellaneous:</b>		
Flexible Spending Reimbursement	27	
Well Days Plus Benefits	38	
<b>Check Run Date: 5/22/2014</b>		
Total Employees	306	
Time Sheets Processed	612	
Checks Processed	24	
Direct Deposits Processed	294	
Total Payroll including	\$ 730,446.44	
<b>Miscellaneous:</b>		
Flexible Spending Reimbursement	24	

**FIRE/RESCUE DEPARTMENT** (Acting Fire Chief Robert Rogers) thru 05/26/2014

**Mark Rhame, Fire Chief:**

- Event Meeting – July 4<sup>th</sup> Extravaganza planning meeting with Steve Moore.
- Met with City Manager regarding Hurricane/EOC prep/drill.
- Attended special operations training – confined space, review of special operations assets.

**Robert Rogers, Assistant Fire Chief:**

- Alarm summary 5/20/2014 to 5/26/2014
 

Structure fire	0
Vehicle Fire	0

Wild land, grass, trash	5
Misc. Fire	4
ALS Medicals	62
BLS & Misc. Medicals	94
Hazardous Condition	2
Service Calls	18
Good Intent	19
False Alarms	13
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TOTAL	206

**Russel Rafferty, Deputy Chief:**

- Attended a TeleStaff conference call.
- Installed Opticom Units at Fire Station 62.
- Attended July 4<sup>th</sup> planning meeting.
- Organized TNT (Jaws of Life) Preventative Maintenance.
- Instructed PALS (Pediatric Advanced Life Support) Provider classes.
- Delivered EMS Supplies to Fire Stations 62 and 65.

**Dean Debose, Assistant Deputy Chief:**

- Assisted Orange City Fire Department with their Lieutenant's assessment.
- Attended PALS Course for certification.
- Attended mentor celebration at Discovery Elementary School.
- Attended and functioned as Safety Officer for Confined Space Training.
- Administered WOC (Work Out of Class) test for personnel.

**HUMAN RESOURCES DEPARTMENT** (Tom Acquaro, Director) thru 05/28/2014

- Performance Evaluations processed: 10
- Deltona JOBS Program Folders
  - 2<sup>nd</sup> Floor lobby – (0) added
  - Total # of Deltona JOBS Program folders taken – (0 this week; 1,700 to date)
- Applications received:
  - (18) Utility Customer Service & Billing Manager
  - (04) Administrative Assistant II
  - (04) Wastewater Operator
- Coordinated with several Department Directors regarding personnel actions and labor relations issues.
- Setting up 9 interviews for Logistics Clerk.
- Separations processed including exit interview (2): P. Shattuck – Admin Asst II (retired), C. Bailey, Water Operator (resigned).
- Assisting several employees with health insurance coverage issues.
- Processed (1) FMLA request.
- Participated in 4 interviews for Lead Water Operator.
- Working with Halifax Health to coordinate start of Employee Wellness Program.
- Coordinating with City's EEOC attorney regarding a claim filed by a former employee.
- Participated with Budget Committee in reviewing merit and compensation plan for FY15.

**PARKS AND RECREATION DEPARTMENT** (Steve Moore, Director) thru 05/24/2014

**Administration:**

- Met with Advanced Mechanical at Wes Crile Park.
- Met with Precision Controls at Wes Crile Park.
- Met with Duct2 to finalize cleaning the air conditioning ducts at Wes Crile.
- Completed review of the RFP (Request for Proposal) for Engineering Design Service for the Lakeshore multi-purpose trail.
- Reviewed applications for the 2 vacant Parks Maintenance positions.
- Credit card payments processed week of 5/19: 7
- Processed 10 permits for pavilion and field rentals.

**Facility Use Permits (05/18/14—05/24/14):**

- |                                    |                   |                         |
|------------------------------------|-------------------|-------------------------|
| • Deltona Community Center         | no permits issued | Weekly attendance – 778 |
| • Harris M. Saxon Community Center | 1 permit issued   | Weekly attendance – 530 |
| • Wes Crile Park                   | 2 permits issued  | Weekly attendance – 875 |
| • Skate Park                       | 10 new passes     | Weekly attendance – 265 |

**Special Events/Programs:**

- Amphitheater Concert: Simulcast, June 14<sup>th</sup> at 7:00 p.m.
- City Hall: Community Health Expo, Saturday, June 7<sup>th</sup>, 10:00–1:00 p.m.
- Deltona Community Center: Senior Breakfast, Saturday, July 26<sup>th</sup>, 8:30-10:30 a.m.
- Dewey Boster Sports Complex: 4<sup>th</sup> of July Fireworks, 6:00-10:00 p.m.
- Harris Saxon Community Center: Boys and Girls Club After-School Program continues.

**Parks Maintenance:**

*Weekly tasks include opening all the parks each morning; cleaning all restrooms, picking up trash and emptying garbage bins; taking goods to storage; cleaning the depot, pavilion areas, playgrounds and sidewalks; taking vehicles to Fleet for maintenance; replacing damaged dispensers and fixtures.*

- Picked up supplies at Ace Hardware.
- Turned on message boards for Community Expo.
- Delivered lumber to the Depot.

**City Hall, Fire Station, Sheriff's Department and 1691 Providence (Sheriff) Building Maintenance:**

*Weekly janitorial service includes cleaning the Fire Station and inspecting Sheriff's building; opening and closing City Hall; vacuuming the Chambers and other areas; emptying trash and recycle bins; setting up Chambers for various meetings and resetting afterwards; monitoring temperature throughout the building; cleaning restrooms and replenishing supplies; cleaning and maintaining water fountains and refrigerators; replacing light bulbs and ceiling tiles as needed; moving or assembling furniture, cubicle panels and other items for various departments as needed; landscape maintenance; sweeping and washing sidewalks, main entrance, lobby, stairwells and elevators; performing other miscellaneous tasks as needed.*

- Escorted Schwenn Mechanical for City Hall quarterly air conditioning inspection.
- Met with PIO on budget workshop set-up.
- Moved partitions for Development Services.

**Sports Turf Maintenance:**

- Normal routine maintenance at: Dewey Boster Sports Complex, Baseball and Pony League Fields, Vann Park, Dupont Lakes and Wes Crile Park.
  - Mowed Campbell, DuPont Lakes, Vann Park and Wes Crile Parks.

- Weed-whacked Dupont Lakes and Vann Park.
- Sprayed Dupont Lakes with Round-Up.
- Raked Wes Crile and Dupont Lakes.
- Sprayed Wes Crile with 46-0-0 and Medinahcal.
- Sports Complex including Pony League:
  - Mowed, edged and weed-whacked fields at Complex.
  - Mowed outskirts of Complex and Pony League.
  - Mowed and edged Pony League and overflow parking.
  - Removed soccer nets from soccer goals.
  - Sprayed Complex with Lontrel and Dismiss, Rx Supreme and Triplex Micro.
  - Added irrigation to increase coverage.

**PLANNING & DEVELOPMENT SERVICES** (Christopher Bowley, Director) thru 05/28/2014

**Executive Summary:**

The Planning and Development Services Department worked with the land use attorney for the Halifax Crossings Mixed-Use Planned Unit Development (MPUD) on the list of permitted uses for the proposed rezoning application. Following comments at the City Commission hearing for vacating the underlying antiquated subdivision plats for the subject property (the two Davis Park tracts and the Yourlando Farms tract), the applicant is moving away from a proposed mixed-use development program warranting an MPUD and desiring a BPUD designation. There would need to be a percentage of the project held for residential land uses, and the orientation of the project will be centered on the proposed hospital use, support uses, and assisted living facilities, all oriented away from the existing adjacent residential neighborhoods to the east.

**Planning:**

The Planning Section coordinated with the RaceTrac development team to modify their landscape plans for the proposed site adjacent within the Deltona Activity Center along Howland Boulevard. Regulations governing separation distance require a 15-ft. clear zone of no vegetation to allow for an unimpeded and safe work zone in and around power lines. The vegetation is also limited to no more than 14-ft. height to lessen the intrusion into the clear zone. The reservation area is similar to the 15-ft. wide recorded utility easement along the frontage of Saxon Boulevard for those utility lines.

**Housing & Community Development Section:**

The Housing and Community Development Section provided an assessment of the NSP 1 and 3 programs (see below). Staff will need to sell homes to achieve the 25% set-side number for each program and provide a buffer, so that when a home is sold, the Program Income generated does not create a deficit position.

Homes sold within the program:	68
Homes listed for sale within the program:	14
Homes under construction within the program:	1
Total homes in the program to-date:	83

Finally, staff confirmed with the Florida Housing Finance Corporation that operates the SHIP program for the State, that we will receive approximately \$393,687 for this coming fiscal year. The funds are proposed to be used for owner-occupied home repairs, with five (5%) funding administrative purposes.

**PUBLIC WORKS** (Gerald Chancellor, Public Works Director/City Engineer) thru 05/23/2014

**Traffic Operations:**

*Weekly tasks include monitoring crews and downloading and evaluating traffic survey information.*

• **Signs:**

- Complete 4 sign repair work tickets throughout the City.
- Fabricated and installed 5 street name signs.
- Fabricated and installed one 36"x 8" W14-1ar Dead End sign at Sawyer & Ventura.
- Fabricated and installed one 30"x 30" W1-1aR Sharp Right Curve with 15 mph sign at 3161 Snow.
- Fabricated and installed one 30"x 30" W1-2r Right Curve at 2757 Captain; 2110 Captain; 2491 Captain; 2790 Flynn.
- Fabricated and installed one 30"x 30" W1-1l Left Curve at 2301 Captain; 2150 Captain; Sand & Captain; 2570 Captain; Tioga & Captain
- Fabricated and installed one 30"x 30" W14-1 Dead End sign at Whitehorse & Captain; 3196 Snow.
- Fabricated and installed one 18"x 18" OM1-3 yellow warning diamond at 3099 Courtland.
- Fabricated and installed one 30"x 30" W3-1 Stop Ahead sign at 2110 Captain.
- Fabricated and installed one 36"x 36" R1-1 Stop sign at Captain & Lake Helen/Osteen.
- Fabricated and installed one 30"x 30" R1-1 Stop sign at Adams & Kimberly; Whitehorse & Captain; Sawyer & Ventura; Sawyer & London; Snow & Captain; Tiburon & Snow; Tiburon & Captain; Sawyer & Captain; Kimball & Utah; Irondale & Dewberry; Irondale & Courtland; Utah & Captain; Flynn & Irondale; Medford & Maguire.
- Fabricated and installed one 24"x 18" Neighborhood watch sign at 3254 Utah; 2191 Utah.
- Fabricated and installed one 24"x 30" R2-1 30 mph sign at 2901 Irondale; Irondale & Somerset; 3306 Dewberry; 3354 Dewberry.
- Fabricated three 30"x 30" R1-1 Stop signs for stock.
- Fabricated for stock two 24"x 30" R2-1 25 mph signs; one 24"x 30" R2-1 30 mph sign; two 24"x 30" R2-1 5 mph signs.

• **Thermoplastic Striping:**

- 24" white stop bar – 10'; 14'; 11'; 13'; 18'; 13'.
- 12" white crosswalk – 66'.

• **Miscellaneous:**

- Sector 2 – continued with reflectivity readings.
- Flynn – removed glass from road.

**Field Operations:**

*Weekly tasks include evaluating work orders called in by residents.*

• **Beautification – Medians:**

Howland, Normandy, Elkcarn Blvds – routine maintenance; Providence Blvd – trimmed schillings.

• **Clam Truck:**

- Debris – 10
- Trimming – 13

• **Slope Mowing:**

3336 Hazelwood – 200'; Irondale – 900'; 3331 Somerset – 200'; 3408 Somerset – 80'; Braganza – 200'; Somerset – 660'; Coachman – 960'; 808 Cloverleaf – 100'; Cloverleaf & Lacy – 240'; 878 Cloverleaf – 800'; Jamaica – 800'; Fairbairn & Gaucho – 200'; N Fairbairn – 800'.

• **Drop Offs & Sod:**

- Repaired drop offs with fill dirt and installed 1/8 pallet of sod - 2441 India; 2449 India; Elkcarn & Ace Hardware; 2246 India; 2236 India; 1675 Elkcarn; 1629 Elkcarn; 1521 Elkcarn; 1423

Elkcam; 1417 Elkcam; 1974 E Cooper; 1329 Elkcam; 1998 S Oldmill; Elkcam & Barlington; 1235 Elkcam; 1205 Elkcam; 1092 Sylvania; 1041 Elkcam; 901 Elkcam; Elkcam & Trinity Church; 756 Elkcam; 988 Elkcam; 1081 Elkcam; Elkcam & Golf Course; 1170 Elkcam; 1294 Elkcam; 1300 Elkcam; 2001 Helmly; Elkcam & Eustace; 1894 Elkcam; 1974 Elkcam; Elkcam & Nemo; Elkcam & Hibiscus; 1830 S Lehigh; 2722 Deep Creek.

- Repaired drop offs and installed 1 pallet of sod – 1811 N Kingway.
  - Repaired drop offs and installed ½ pallet of sod – 1192 S Seagate.
  - Repaired drop off and installed 10 pieces of sod – 1109 S Seagate.
  - Installed ¾ pallet of sod – Catalina.
  - Installed 1/8 pallet of sod – Millstone & Captain; 2690 Captain; 894 Humphrey.
  - Repaired drop offs – Elkcam & E Union; Elkcam & Firwood; Elkcam & Venus; 1080 Elkcam; Elkcam & power lines.
- **Miscellaneous:** dropped used tires off at the landfill.

**Fleet Maintenance Division:**

- Vehicles PM – 3 Repairs – 4
- Equipment PM – 2 Repairs – 6
- Fire Dept Station Checks 8
- Road Calls 4
- Parts Run/Vehicle Delivery 4

**Stormwater Division:**

*Weekly tasks include check and monitor all electric pump stations; respond to all safety concerns; talk to residents about their concerns; check and record lake levels; manage current CDBG projects; implement NPDES Inspection program.*

- **Construction Crew:**
  - 1514 Monica Ct – reshaped swales and fixed all the irrigation and placed bahia sod.
  - Aaron/Pioneer – reshaped swales.
  - Ft Smith Blvd – planted trees; installed water bags; built dirt berms around the trees and watered the trees around three ponds.
- **Drainage Area Maintenance (Aebi Mowing):**
  - Drainage Right of Ways mowed: 1381 Gainesville; Briarwood; 989 9<sup>th</sup> St; 577 Ft Smith Blvd.
  - Ponds Mowed: 2030 Galahad Dr; 926 Whitewood Dr; 1765 Normandy Blvd; 2869 Slater Dr; 705 Normandy Blvd; 650 Wellington St; 2150 Deck Ct.
- **Right of Way Mowing Crew:**
  - Main roads mowed: India Blvd; Humphrey Blvd; Newmark Dr; Haulover Blvd; Captain Dr; Catalina Blvd; Tivoli Dr; Deltona Blvd.
  - Sectors mowed: Sector 1; 2; 3; 4.
- **Right of Way Litter Crew:**

Main road trash pickup – India Blvd; Humphrey Blvd; Newmark Dr; Haulover Blvd; Captain Dr; Courtland Blvd; Catalina Blvd; Deltona Blvd; Cloverleaf Blvd; Tivoli Dr; Anderson Dr; Elkcam Blvd; Normandy Blvd.
- **Miscellaneous:**
  - 1358 Gainesville Dr – mowed and trimmed around the pump station.
  - 2885 O’Bannion St – filled hole next to driveway with dirt.
  - Ft Smith Blvd – filled up the water bags around the newly planted trees.

**UTILITIES** (Gerald Chancellor, Public Works Director/City Engineer) thru 05/25/2014

**Customer Service**

May 2014	Total week ending 05/25/2014
DW – Lockbox	1602
Ebox	1062
Call Center Calls	1229
Walk-ins/Drop Box	1005
On-line Payments	1363
IVR	943

**Customers Disconnected for Non-Pay**

May 2014	Total week ending 05/25/2014
Total on Disconnect List	110
Off in error/DW error	0
Off in error/Munis error	0
Misapplied Payment	0

**Construction Log & Service Orders**

May 2014	Total week ending 05/25/2014
Water Service	1
Meter Sets	2
Reclaim Meters	0
Fire Hydrant Installs	2
Fire Hydrant Replacement	0
Fire Hydrant Repair	0
Replace Meter Box	34
Locates Received	89
Locates Completed	85
Main Leaks	0
Service Leaks	2
Sewer Repairs	4
Sewer Blockage	11
KV2 Valves	4

Service Replacements	0
Meter Change Outs	8
Service Orders	385
Disconnects	110
Drainfield Leaks	0
Meter Retirements	28